

Sullivan County Adult Care Center

Department: Admission / Social Work	Approved By: Administration
Policy Date: 06/14/21	Revision Date:

Personal and Compassionate Caregiving Visitors

POLICY: Facility will provide access to the resident for their visitors of their choice including but not limited to immediate family or other relatives of the resident, and any others who are visiting with the consent of the resident.

PROCEDURE:

Resident Designating Personal and Compassionate (CCV) Caregivers

Definition: A “personal caregiving visitor” means a family member, close friend, or legal guardian of a resident designated by such resident, or such resident’s lawful representative, to assist with personal caregiving or compassionate caregiving for the resident. Personal caregiving is defined as care and support of a resident to benefit such resident’s mental, physical, or social well-being.

Existing residents will have the opportunity to designate individuals to serve as their personal and/or compassionate caregiver during a declared local or state health emergency by 6/15/21

Residents will be entitled to designate two personal or compassionate caregivers at one time.

To ensure designated PCV or CCV remains accurate, the facility will update designated personal and compassionate caregiver form (attached):

1. On admission
2. Every six months
3. Change of condition

Designated Personal and Compassionate Caregivers form will be placed and updated in the resident’s file.

Frequency and Duration of PCV

1. Facility will determine frequency and durations based on the residents clinical or personal care needs.
2. In the event of a roommate, facility will stagger the visits to ensure the roommate has adequate privacy and space to receive care.
3. Facility will have sufficient staff to effectively screen and ensure infection control protocols are followed.
4. Facility will have sufficient supply of necessary supply for all PCVs.

Infection Control for PCV

1. Facility will provide PCV appropriate PPE for visit and will be required to wear PPE upon entry to the facility.
2. Body temperature will be checked upon entry into the facility. Visitor will be denied access with a temperature above 100 degrees Fahrenheit.
3. Health screen will be conducted on all PCV upon entry into the facility.
4. Visitors will be required to social distance during visitation.

Personal Caregiving Visitor that poses a threat of serious physical, mental or psychological harm to a resident.

1. Facility will document date of and reason for visitation refusal in resident's chart.
2. Facility will communicate to the resident and designated representative the decision not to allow visitation on same day of refusal.
3. Facility will refuse access or remove from the premises any personal caregiver visitor who is causing or reasonably likely to cause physical injury to any facility resident or personnel.

Personal Caregiving Visitor (PCV) Restrictions:

1. Facility will get written statement from the outside providers (physician, RN, licensed, certified social worker, psychologist, psychiatrist) in the event the facility has documented and has reasonable cause that resident will not benefit from PCV. This written statement from the provider will be maintained in the resident file.
2. Facility will suspend PCV if a public health emergency is declared due to communicable disease. Facility will communicate with the Department of Health to determine if local infection rates are at a level that present serious risk of transmission.
3. If facility is experience temporary inadequate staffing. The facility will alert DOH that the facility has temporary inadequate staffing.
4. In the event of an acute emergency situation
 - a. Loss of heat
 - b. Loss of elevator
 - c. Any temporary loss of essential service

In the event of a suspension of visitation, the facility will notify the residents, the caregiving visitors and the Department of Health Regional Office within 24 hours of visitation suspension. Additionally, the facility will, for each day of suspension, document the specific reason for suspension in Administrative Records.

During the suspension the facility will provide assistance to the residents to engage in remote visitation until the suspension is ended.

Compassionate Caregiving Visitor

Definition: Resident experiencing long term or acute physical, mental or psychosocial health conditions for which in the opinion of the resident, their legal representative, or health care professional a CCV would improve resident quality of life. The resident or their representative may designate at least two CCV at one time and the facility will record designation on attached form and document in resident file. The PCV can also be the CCV.

Residents Allowed CCV

1. End of life situations
2. Residents recently admitted to the facility.
3. Residents grieving from recent loss of friend or family.
4. Resident needs cuing and encouragement with eating or drinking due to family or caregiver previously provided, and residents is experiencing weight loss or dehydration.
5. Resident who is experiencing emotional distress.
6. CCV might be permitted, except for the following instances
 - a. Temperature is greater than 100 degrees Fahrenheit
 - b. Health screen shows signs and symptoms of communicable disease subject to the declared public health emergency
 - c. Failure to don appropriate PPE for visit with resident
 - d. Failure to socially distance except as necessary to provide personal caregiving during visitation.
 - e. Not adhering to hand hygiene protocols before and after resident contact.

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Designated Personal and Compassionate Caregivers

The New York State Department of Health issued emergency regulations regarding Personal and Compassionate Caregivers in Skilled Nursing Facilities. These regulations allow you to choose a “personal caregiving visitor” which can be a family member, a close friend, or a legal guardian designated by you, or your lawful representative, to assist with personal caregiving or compassionate caregiving for you. Personal caregiving is defined as care and support of a resident to benefit such resident’s mental, physical, or social well-being, and compassionate caregiving is defined as personal caregiving provided in anticipation of the end of the resident’s life or in the instance of significant mental, physical, or social decline or crisis.

Sullivan County Adult Care Center is inquiring as to whether you would like to designate a Personal or Compassionate Caregiver in the event of a Public Health Emergency. This would allow the individual you choose to be able to enter the facility after specific screenings to provide you with the care and support you need.

Resident Name: _____ Room #: _____ Date: _____

Resident’s Representative (if applicable): _____

I designate the following individual(s) to be my personal caregiver(s):

I designate the following individual(s) to be my Compassionate Caregiver(s)

I do not wish to designate a Personal or Compassionate Caregiver at this time.

The facility will periodically check with me to ensure that the above individual(s) remain as my caregivers, or I can change my caregiver(s) at any time by informing Social Services.

Resident or Resident Representative signature

Date

Facility Representative or designee signature

Date