

HEALTH AND FAMILY SERVICES COMMITTEE
THURSDAY, September 4, 2014 9:00 AM
Committee Members: Cindy Kurpil Gieger, Chair, Kitty Vetter, Vice Chair,
Kathy LaBuda, Jonathan Rouis, and Ira Steingart

CALL TO ORDER

ATTENDANCE

COMMENTS: **Committee Chair/Commissioner**

REPORTS:

- 1. Division of Health & Family Services Monthly Report – Commissioner Parker**
- 2. Single Point of Access (SPOA) Meeting Update**

PRESENTATIONS:

- 1. Summary Highlights of Division Positive Reforms**

DISCUSSIONS:

- 1. Transportation Update – Ethan Cohen**
- 2. Youth Link Update – Lesia Snihura, Director of Youth Bureau**

RESOLUTIONS:

Adult Care Center Resolutions -None

Department of Community Services Resolutions - None

Department of Family Services Resolutions - None

Office for the Aging –

- 1. To authorize Memorandum of Understanding (“MOU”) entitled NYS Evidence-Based Health Programs Quality & Technical Assistance Center Partnership (“QTAC”) between the New York State Evidence-Based Health Programs Quality & Technical Assistance Center, a Unit of the Center for Excellence in Aging & Community Wellness, State University of New York at Albany, and the Sullivan County Office for the Aging.**

Public Health Services Resolutions - None

Youth Bureau - None

MONTHLY REPORTS

Division of Health & Family Services- 2-9

Adult Care Center – 10

Community Services – 11

Family Services – 12-15

Office for the Aging – None

Public Health Services – 16

Public Comment

Adjournment

COMBINED: LEGISLATIVE MEMORANDUM,
CERTIFICATE OF AVAILABILITY OF FUNDS
AND RESOLUTION COVER MEMO

To: Sullivan County Legislature

Fr: Deborah E. Allen, Director, Office for the Aging

Re: Request for Consideration of a Resolution:

Date: 7/31/14

Purpose of Resolution: [Provide a detailed statement of what the Resolution will accomplish, as well as a justification for approval by the Sullivan County Legislature.]

To authorize a Memorandum of Understanding (MOU) between QTAC, A Unit of the Center for Excellence in Aging & Community Wellness, State University of New York at Albany, and the Sullivan County Office for the Aging.

Is subject of Resolution mandated? Explain:

YES, QTAC will monitor and maintain an online Learning Community Website and provide partners with access to this site for Excellence in Aging & Community Wellness.

Does Resolution require expenditure of funds? Yes ___ No

If "Yes", provide the following information:

Amount to be authorized by Resolution: \$0.00

Are funds already budgeted? Yes ___ No

If "Yes" specify appropriation code(s): _____

If "No", specify proposed source of funds: _____

Estimated Cost Breakdown by Source:

County	\$0.00	Grant(s)	\$0.00
State	\$0.00	Other	\$0.00
Federal Government	\$0.00	(Specify)	_____

Verified by Budget Office: 

Does Resolution request Authority to Enter into a Contract? Yes No ___

If "Yes", provide information requested on Pages 2. If "NO", please go straight to Page 3 and acquire all pre-legislative approvals.

Request for Authority to Enter into Contract with [QTAC (Quality & Technical) of
[Assistance Center) New York State Evidence Based Health Program]

Nature of Other Party to Contract: Professional Other:

Duration of Contract: From 01/01/2014 To 12/31/2014

Is this a renewal of a prior Contract? Yes No

If "Yes" provide the following information:

Dates of prior contract(s): From 01/01/2013 To 12/31/2013

Amount authorized by prior contract(s): _____

Resolutions authorizing prior contracts (Resolution #s): 35-13

Future Renewal Options if any:

Is Subject of Contract – i.e. – the goods and/or services Mandated? Yes No

If "Yes" cite the mandate's source; describe how this contract satisfies the requirements:

YES, QTAC will monitor and maintain an online Learning Community Website and
provide partners with access to this site for Excellence in Aging & Community
Wellness, as well as trainings.

If "No" provide other justification for County to enter into this Contract: [County does not
have resources in-house, best source of the subject materials, required by grant, etc.]:

N/A

Total Contract Cost for [year or contract period]: (If specific sum is not known state
maximum potential cost): None

Efforts made to find Less Costly alternative:

N/A

Efforts made to share costs with another agency or governmental entity:

N/A

Specify Compliance with Procurement Procedures (Bid, Request for Proposal, Quote, etc.)

N/A

Person(s) responsible for monitoring contract (Title): Deborah E. Allen, Director/OFA

Pre-Legislative Approvals:

- A. Director of Purchasing: Amyson Lewis Date 9/3/14
- B. Management and Budget: Janet Myz Date 9/3/14
- C. Law Department: Thomas J. Cawley Date 9/3/14
- D. County Manager: John Bond Date 9/3/14
- E. Commissioner: W. Lee Date 8/14/14

Vetted in _____ Committee on _____

Resolution No.

RESOLUTION INTRODUCED BY HEALTH AND FAMILY SERVICES COMMITTEE TO AUTHORIZE MEMORANDUM OF UNDERSTANDING (“MOU”) ENTITLED NYS EVIDENCE-BASED HEALTH PROGRAMS QUALITY & TECHNICAL ASSISTANCE CENTER PARTNERSHIP (“QTAC”) BETWEEN THE NEW YORK STATE EVIDENCE-BASED HEALTH PROGRAMS QUALITY & TECHNICAL ASSISTANCE CENTER, A UNIT OF THE CENTER FOR EXCELLENCE IN AGING & COMMUNITY WELLNESS, STATE UNIVERSITY OF NEW YORK AT ALBANY AND THE SULLIVAN COUNTY OFFICE FOR THE AGING.

WHEREAS, the Sullivan County Office for the Aging is designated as a Partner with QTAC to Provide quality delivery of the QTAC-approved evidence-based health promotion program(s) sponsored by QTAC, and

WHEREAS, the partnership with QTAC for the purposes of this MOU is based on the Partner’s ability and commitment to provide quality delivery of QTAC-sponsored evidence-based health promotion and self-management programs, complete an annual self-assessment to document the extent of the Partner’s current capacity to meet QTAC certification standards, provide the QTAC with ongoing program information as requested, link efforts to QTAC and its local and/or regional partners where applicable, sign and submit a MOU to QTAC.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature does hereby authorize the County Manager to execute a MOU with QTAC to partner with the Sullivan County Office for the Aging at no cost for the period 1/1/2014-12/31/2014, and

BE IT FURTHER RESOLVED, that the form of such agreement be approved by the Sullivan County Department of Law.

Moved by _____,
Seconded by _____,
and adopted on motion _____, 2014.

Division of Health and Family Services

July 2014 Monthly Report

RANDY J. PARKER, COMMISSIONER

September 4, 2014

Division of Health and Family Services

July 2014 Monthly Report

Adult Care Center:

Marketing Outreach Coordinator:

- The Marketing Outreach Coordinator has been selected and will begin in August. The Marketing Outreach Coordinator will develop strategies to market the programs, services and activities of the Adult Care Center to other health care facilities, home health agencies, county departments, and county residents.

Richness of Life:

- The Supervisor of the Adult Day Healthcare program, in preparation for her retirement, coordinated the Richness of Life Celebration. This celebration acknowledged the positive "gifts" that the Adult Day Healthcare registrants possess.

Community Services:

Ongoing Operations:

Our overall operations were performed significantly better in terms of hours of treatment services provided as well as qualitative outcomes. The chemical dependency outpatient treatment clinic's hours of services provided was significantly higher compared to last year (see statistics attached). The Department served 1320 Sullivan County residents in April. The Chemical Dependency clinic is seeing a significant increase in those people presenting with an opioid or heroin addiction and are being referred to high levels of care. The Department has met with NYS Office of Alcoholism and Substance Abuse Services to try to increase the intensity of our outpatient clinic to meet the needs of those we currently cannot. Management and therapists are formulating our new treatment activities in the clinic to make these accommodations.

The care management unit continues to actively engage Health Home participants in the development and engagement of the health plans as well as enrolling those persons eligible in Care Management programs.

Local Government Units Activities:

July was a busy month for the Department both clinically as well as administratively. While the applications for the two regional Delivery System Reform Incentive Payment programs (DSRIP) were being evaluated at the New York State Department of Health, both applicants (Montefiore and Westchester Medical Center) began to organize and develop the overall application for integrated services covering Sullivan, Orange, Rockland, Westchester and Putnam Counties. The Department will provide behavioral health services to both DSRIP's and has agreed to do so in a collaborative and integrated manner.

The Department with the Independent Living Center Inc. has submitted a local proposal for peer mentoring/support for people living in our community who have had a hard time negotiating the community due to their mental illness. The program gives particular emphasis to those people who have been returned to Sullivan County from long term treatment facilities. The aim of the program is to help people live within their community and work their recovery plans ultimately reducing the need for hospitalization.



The department participated in the Sullivan County Drug Court's graduation this month. The court graduated seven people who have participated in treatment and recovery plans opposed to spending time in jail for the drug related arrests they had. The stories of recovery and the reclamation of their lives is heartening. Recovery works.

The department attended the Sullivan County Alternatives to Incarceration Steering committee meeting this month. It was the first such meeting held after a very long hiatus. The Program sought input and assistance in access to treatment for people who may have behavioral health challenges as well as opportunities for participants to provide community services as part of their alternative sentence. It is expected that this steering committee will meet on a quarterly basis.

The Department continued its participation in the Sullivan County transportation study on the steering committee as well as distributing the public survey.

Other activities participated in:

Office of Persons with Developmental Disabilities S.T.A.R.T. Region Three Steering/Advisory Committee
Hudson River Care Coalition Health Homes Steering Committee
Regional Children's Health Home Development Collaborative Meeting
Lower Hudson Valley Behavioral Health Directors meeting review of Behavioral Health Organization Data
OASAS and OMH NYS Justice Center employee background check training.
Town of Tusten Planning Board meeting.

Other regular activities performed were: the meeting of the internal corporate compliance committee reviewing internal operations, Conference of Local Mental Hygiene Directors Executive and Directors meetings, Legislative committee actions.

Family Services:

Contracts

Basic Workload Volume in Major Program Areas – In July 2014 this office had seventy 79 active DFS agreements in place of all types.

The total of 78 active agreements includes 11 agreements of various formats required by state agencies.

9 with a range of providers (DOH required state model facilitated enrollment protocols with 3 providers, DOH required state model MOU for MA Outreach with 4 providers, DOH required MOU delineating LDSS, DDSO & DOH responsibilities in regard to adult protective services, DOH required state model provider referral agreements with 2 comprehensive Medicaid case management (CMCM) providers, and

2 with state agencies (OCFS for child protective service and child welfare services related funded portable information technology and OTDA for use of Imaging/Enterprise Document Repository (I/EDR))

The remaining agreements are for the provision of service across the areas of Child Care (3), Child Support (2), Domestic Violence/Family Violence related (1), Supplemental Nutrition Assistance Program (SNAP fka Food Stamps) related (2), institutional Foster Care (14), Medicaid/Medical Assistance program related (12), Preventive services related (5), Non-Secure Detention (NSD) services related (1), Professional services (5), Welfare-to-Work related (3), and various inter-departmental agreements.

Major issues in the department - In July 2014 this office completed 4 cost trend reviews of foster care payments reports from fiscal unit (reports on 2013/2014 contract payments and youth placements) resulting in initiation of no (0) contract modifications.

State reports - In July 2014 this office received four courtesy copies of OCFS state oversight Residential DV reports (April 2014, January 2013, May 2013 & June 2013, updated and published composite report to DFS shared access drives.

Corporate Compliance Activities – In July 2014 this office ran exclusions lists at System for Awards Management (SAM), the US Department of Health and Human Services Office of the Inspector General, and NYS Office of the Medicaid Inspector General and compared those against active DFS contractors and DFS staff names with the monthly results published to DFS shared access drives.

Contract Monitoring - In July 2014 this office received updated composites and filed for shared access 7 DFS contractor self-reports, handled 61 contract monitoring contacts, supporting documentation reviews and interactions required to process to fully executable status and evidence maintenance of compliance to contract file records.

Fraud Investigations

Special Investigations - As of 7/1/14 the Special Investigations Unit had 925 Active Investigations. During the month 304 total Fraud Referrals were received resulting in 205 investigations assigned to the Unit and 99 were dismissed. The Fraud Investigators completed 258 Investigations. As of 7/31/14 the end of the month total was 873 active investigations.

The unit received 162 referrals for Front End Detection and Eligibility Verification Review investigations. The unit closed 181 FEDS/EVR investigations resulting in a \$1,505,502 Monthly Cost Avoidance.

The unit collected \$6,807 for Accident Lien Recoveries, \$7,037 for Recoupments, and \$6,407 for Restitution, a total of \$20,251 in Resource and Collection Recovery.

The Unit received 14 requests for indigent burials resulting in 11 burials being approved, \$31,045 total indigent burial costs.

Child Support Enforcement: The Child Support Enforcement Unit Collections for the month of July 2014 are \$655,176. The total TANF collections are \$28,549 and the total DFS NON-TANF collections are \$15,196. The DFS total amount collected is \$43,745.

There were 25 petitions filed in the month of July 2014 and 7 Paternity Establishments (including acknowledgements). The total CSEU cases open as of June 2014 are 5,467.

Services

Foster Care/Adoption

- As of July, 2014 there are 91 children in foster care. 14 of the total number are in residential centers. 14 of the total number are freed for adoption. There is on-going activity to reduce the number of children in foster care through discharge to a parent or other appropriate resource, discharge to independent living or adult custodial care as well as adoption.

Child Protective Services

- The CPS unit received 101 new reports alleging child abuse and/or maltreatment in July, 2014. 25 of these reports were assigned to the FVRT



Preventive

- The preventive unit has 119 open cases at the end of July, 2014. During July there were 16 new referrals. The unit also has 28 active referrals that are receiving assessments and/or short term services.

Adult Services

- The adult services unit has 134 open PSA cases at the end of July, 2014. Of the 134, 70 are representative payee cases and 13 guardianships. Personal care aide services are provided to 151 cases. There are 18 long term cases and 65 PERS (personal emergency response) cases

Departmental Challenges/Goals

- The Department of Family Services sent 22 children to summer camp with the Boys and Girls Club this year. This included children in foster care as well as children that are involved with preventive services. Although there were some challenges along the way, overall the experience was positive. Department staff as well as staff from the bus company and the Boys and Girls Club collaborated well to solve any issues that arose in a timely manner. The children had a great time and the Department is looking forward to another positive experience next year.
- The next foster/adoptive parent training session will begin on Tuesday, September 23, 2014 and will run for 10 weeks. The Department will continue its efforts to recruit potential foster and adoptive parents to enroll them in this training.
- The Department of Family Services currently has 22 fleet vehicles, 14 of which are available for use by the caseworkers and all other DFS employees. The other 8 vehicles are assigned to case aides, the Fraud Department, the courier and administration. There was a total of 45,395 miles put on all cars in the month of July.

Temporary Assistance (TA)

Temporary Assistance (TA) Monthly Report:

As of 7/31/14, the breakdown of Temporary Assistance active cases was as follows:

- 418 PA TANF cases (Public Assistance, Temporary Aid to Needy families)
- 308 PA SN cases (Public Assistance, Safety Net)
- 5675 NPA FS (Non- Public Assistance, Food Stamp)

Medical Assistance (MA) Monthly Report:

As of 7/31/14, the breakdown of Medical Assistance active cases was as follows:

- 6974 MA cases (Medical Assistance)
- 2639 MA/ SSI cases (Medical Assistance/ Supplemental Security Income)
- 531 FHP cases (Family Health Plus)

Department Goals:

- Evaluate current WTW program and enact changes to improve performance outcomes.
- Start planning to streamline operation for the 2014-2015 HEAP season.
- Develop plan for housing sex offenders/ parolees.
- Continue to work with the DOCCS to reduce number of parolees being released to SC and or confirm last known residence to ensure release to SC is warranted. Ensure that we are receiving timely notification of releases, especially on the SO population.
- Work with Managed Long Term Health Care (MLTHC) Providers to establish Navigators/ Certified Application Counselors to serve the hospital and jail population.



Reports and Plan updates:

- Attended the New York Public Welfare Association conference in Saratoga, NY.
- Visited Cayuga County DSS to review their WTW program and One Stop operations.
- Participated in a SYEP site review and interview with OTDA at Cornell Cooperative Extension.
- Participated in a SNAP Management Evaluation, site review, and case review with OTDA.
- Continued to work with the Planning department and consultant firm on the transportation survey.
- Coordinated an eligibility case review with examiners to review cases of individuals under work exemption due to medical reasons.

Contract monitoring/ other issues:

- Planning a call center to handle HEAP calls during the 2014-2015 season with HV 211.

Office for the Aging:

- EISEP services-(non-medical, non-Medicaid homecare services)-929 hours of homemaker/personal care service provided to 28 participants. Those same participants received 152 hours of case management.
- Congregate meal sites-1400 meals provided to 200 participants.
- Home Delivered Meals-4479 meals delivered provided to 273 individuals.
- Medical transportation-390 trips provided by RSVP and Sullivan County Transportation.
- Emergency Medical Alerts provided to 39 individuals under the Caregiver Program.
- HIICAP(Health insurance Information Counseling & Assistance Program)-45 individuals assisted with health insurance/prescription issues.
- Eighty-eight individuals were assessed for Office for the Aging programs and other services they might be eligible for.
- On July 10, 2014, the Office For the Aging and it's Caregiver Resource Center held an Elder Law form for seniors/family members at the Ted Stroeble Center. Four attorneys shared their expertise on wills, advanced planning (health care proxies and living wills), power of attorney, trusts, and information pertaining to long term care financing. There were 106 individuals in attendance.

Public Health:

- Continued to work on planning with Community Services and CRMC as well as Sheriff's office to discuss expanding the availability of an Opioid Overdose Prevention training program. A conference call took place with NYSDOH representatives and the Harm Reduction Coalition. An application has been submitted.
- Public Health Director is actively involved in DSRIP funding partnership applications with Montefiore and Refuah (FQHC) on behalf of Sullivan County.
- Corporate Compliance activities – checked monthly with no findings
- CHHA census YTD and monthly continues to be high –at the same time, we are down in staffing by several nursing vacancies and medical leaves. Received notice that two additional nurses will be leaving in the next few months. Plan is to request to fill vacancies going forward, given the nursing shortage and workforce issues facing the county.



- A fourth prescription drug drop box was placed at the Narrowsburg State Police barracks location and an agreement signed. This is an effort by the RHN and Prescription Drug Abuse prevention task force.
- Communicable Disease staff continue to be very busy following up a variety of communicable disease issues including STDS, tick borne diseases, dog bites, and rabies exposures. The need for an additional nurse and a health educator for prevention education is critically needed in this core mandated service area.
- Public Health Services Continues to have Smoking Cessation classes and free NRT patches for individuals who want to stop smoking and are actively advertising and promoting this resource; the health educator (Rural Health Network) is actively doing outreach to hospital, pharmacies and physician offices as well as community organizations. Classes are being held for Rolling V employees and the public.
- Planning continues on transition of the Long Term Home Health Program internally and in consultation with NYSDOH. Contracts with MLTC companies have been finalized or are pending negotiations with rates.
- Contract modifications are in process for Preschool Special Education providers and other contracts for CHHA.
- Input has been provided on the county wide Transportation Survey and committee meetings through various methods. The health department has been assisting in survey completion for the consultants by distributing surveys to the public through its various program staff.
- The Planning committee for the August 8 HEALTH SUMMIT continues with Assemblywoman Gunther's office staff, the hospital, SUNY Sullivan and partner organizations through the Rural Health Network.
- Public Health Director attended a press conference held by Senator Gillibrand at the Town of Thompson park regarding legislation to support funding for USDA summer meals programs and lower the eligibility guidelines to make more schools and districts eligible to receive additional funding.
- The Medicaid and Medicare cost reports are being prepared by the fiscal administrative officer, due in August.
- The Public Health Director discussed strategic planning and future needs of the health department with the Health Services Advisory Board at its quarterly meeting in June. The following were identified as critical needs to be addressed: Viability of LTC program (Changes in long term care to managed care), an increased need for health education and prevention messages and outreach to the public, especially with communicable diseases, and need to position the department for accreditation through requesting a budgeted position for Quality Improvement and Quality Assurance activities in 2015. This position was requested in the 2014 budget but not funded.
- A SWOT analysis was completed during a management meeting with supervisors to get additional input into the department's strategic planning process. A report will be prepared by the end of September for review by the Health Services Advisory Board.



Youth Bureau:

Activities in basic program areas

The Youth Bureau is monitoring, funding, and providing technical support to twenty three youth-serving programs in Sullivan County during the 2014 calendar year. Municipal recreation programs range from large towns like Mamakating and Fallsburg to small towns like Cochecton and Tusten. The wide variety of other programs include the Nesin Children's Community Chorus, Sullivan County Soap Box Derby, Delaware Youth Center Program, and Alive @ 25, just to name a few.

The Youth Bureau is working on creating a centralized listing of all youth resources within Sullivan County. Once the available youth resources are identified, they will be made accessible to the public on the County's website (Youth Link to Resources).

Through its extensive e-mail distribution contacts, the Youth Bureau disseminated program information about various youth activities, events, classes, workshops, and services being offered in Sullivan County.

State reports submitted

The Youth Bureau submitted its 2014 Annual Administrative Summary to OCF on July 10, 2014. The report was reviewed and approved by OCFS.

Contract/program monitoring and compliance

I maintained phone and e-mail contact with funded programs, as well as conducted on-site monitoring visits of the Town of Bethel Swim Program, Town of Forestburgh Youth Recreation Program, Town of Highland Youth Recreation Program, Town of Lumberland Summer Youth Program, Delaware Youth Center Summer Youth Program, and the Safe Summer Camp (Recovery Center camp). In addition, I continued to assist programs with completing their fiscal claims. Programs are in compliance as to their program activities and OCFS procedures.

Major issues in the department

None at present.



SULLIVAN COUNTY ADULT CARE CENTER 2014 MONTHLY REPORT

	January	February	March	April	May	June	July
Expenses Budgeted		\$1,806,286	\$3,010,178	\$4,109,243	\$5,041,201	\$7,977,179	\$9,025,768
17,260,518							
Paid YTD							
Revenues Budgeted	\$688740	\$1,372,312	\$2,177,553	\$2,882,397	\$3,702,200	\$8,717,121	\$9,527,875
\$17,260,518							
Received YTD							
% Occupancy	64.03%	65.13%	73.42%	75.57%	79.32%	78.33%	77.68%
pvt pay	6.90%	5.86%	6.17%	6.88%	8.00%	9.04%	9.53%
medicaid	86.02%	86.36%	85.70%	84.71%	83.57%	82.73%	82.04%
medicare	7.08%	7.78%	8.13%	8.42%	8.43%	8.23%	8.44%
Funded Positions (178)	18	11	7	16	12	14	6
Vacancies							
# Activity Participation	7782	6997	8295	9641	9374	8922	9,120
Meals prepared residents families registrants staff	13279	12230	13622	13594	14355	14029	14039
Meals contract MOW	4652	3599	5318	5462	5623	5646	5911
Occupational Therapy tx	240	262	300	329	405	397	399
RNC tx							
Physical Therapy tx	244	226	272	377	398	432	429
RNC tx							
Sp/Swallow tx	75	70	68	19	39	65	108
Hearing tx							
Day Care vts	258	201	294	306	265	247	260
% Occupancy	72.65%	59.12%	86.47%	90%	77.94%	72.65%	76.47%
PT	9	1	0	14	3	9	0
OT	0	0	9	27	38	29	0
ST	0	0	1	0	0	0	0

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES STATISTICAL SUMMARY FOR: July 1, 2014-July 31,2014						
PROGRAM	CLIENTS ON ROLLS: 7/1/2014	ADMISSIONS	DISCHARGES	CLIENTS ON ROLL: 7/31/2014	CLIENTS SERVED	UNITS OF SERVICE
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	457	59	49	467	516	1,254
***CHILDREN'S UNIT	62	3	5	60	65	134
TREATMENT REACHING YOUTH (SCHOOL-BASED)	100	5	13	92	105	124
FORENSIC UNIT	37	18	20	35	55	177
DOMESTIC VIOLENCE INTERVENTION & TREATMENT						16
TOTAL MENTAL HEALTH	656	85	87	654	741	1,705
ADULT CASE MANAGEMENT	59	4	1	62	63	233
BLENDED ICM/SCM (ADULT)	52	7	1	58	59	50
INTENSIVE CASE MANAGEMENT (KENDRA LAW)	22	4	0	26	26	25
INTENSIVE CASE MANAGEMENT (ADULT) SHARED	40	1	2	39	41	38
BLENDED ICM/SCM (CHILD)	23	1	1	23	24	16
CHEMICAL DEPENDENCY CLINIC	377	29	24	382	406	673
CHEM DEP: FORENSIC					98	104
TOTAL TREATMENT PROGRAMS	573	46	29	590	717	1,139
RCPC-MICHELE EHERTS	12	0	0	12	12	48
RPC-KATHY RYAN	11	1	0	12	12	10
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	388	182	45	11	7	
CM CIS	5	4	0	0	0	
SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES STATISTICAL SUMMARY FOR: July 1, 2013 -July 31,2013						
PROGRAM	CLIENTS ON ROLLS: 7/1/2013	ADMISSIONS	DISCHARGES	CLIENTS ON ROLL: 7/31/2013	CLIENTS SERVED	UNITS OF SERVICE
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	413	67	39	441	480	1,009
***CHILDREN'S UNIT	54	7	9	52	61	121
TREATMENT REACHING YOUTH (SCHOOL-BASED)	123	7	28	102	130	68
FORENSIC UNIT	26	16	20	22	42	152
DOMESTIC VIOLENCE INTERVENTION & TREATMENT	0	0	0	0	0	0
TOTAL MENTAL HEALTH	616	97	96	617	713	1,350
ADULT CASE MANAGEMENT	61	0	3	58	61	142
BLENDED ICM/SCM (ADULT)	27	8	2	33	35	49
INTENSIVE CASE MANAGEMENT (KENDRA LAW)	12	1	1	12	13	14
INTENSIVE CASE MANAGEMENT (ADULT) SHARED	26	4	0	30	30	26
BLENDED ICM/SCM (CHILD)	18	3	3	18	21	20
CHEMICAL DEPENDENCY CLINIC	381	27	25	383	408	608
CHEM DEP: FORENSIC	0	0	0	0	39	49
TOTAL TREATMENT PROGRAMS	525	43	34	531	607	908
RCPC-MICHELLE EHERTS	12	0	0	12	12	0
RPC-KATHY RYAN	12	0	1	11	12	0
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	425	177	68	15	11	
CM CIS	3	3	0	0	0	



Mountains of Opportunities

COUNTY OF SULLIVAN
Division of Health and Family Services
SULLIVAN COUNTY HUMAN SERVICES COMPLEX
COMMUNITY LANE
PO BOX 231
Liberty, NY 12754

Division of Health and Family Services Office of Contracts Compliance
Monthly Report – July 2014

Sullivan County DHFS Office of Contract Compliance Monthly Report	
JULY 2014	DFS
Total number of formal agreements in effect at the end of last month:	79
Total number of agreements which expired/were terminated at the end of last month:	21
Total number of agreements renewed, extended or re-initiated this month:	18
Total number of new agreements which were initiated this month:	2
Total number of agreements in effect at the end of this month:	78
Number of RFA/RFP/Proposals coordinated this month:	1
Number of intra-county arrangements coordinated this month:	0
Number of new agreements, addenda and/or modifications developed this month:	1
Performance and outcomes measures developed, identified and/or evaluated:	0
Reports received from state oversight contract providers:	4
Reports received from self-report contract providers:	7
Reports received by in-house end user/s:	4
Trend analyses of need indicators performed:	0
Total contract related technical assistances/supports provided:	61
Total number of program areas/types of service currently handling:	11
Total number of contracts currently managing:	78
Notes:	
Additional and/or non-contract related technical assistances/supports provided:	2

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CHILD SUPPORT UNIT	2013 YEAR END	2014 YTD	2014 JUL
SUPPORT COLLECTIONS	9340224	5452746	655176
TOTAL NON-DFS	8720501	4964000	611431
TOTAL DFS	619723	488746	43745
TANF	829248	339931	28549
NON-TANF	255487	148815	15196
TOTAL PETITIONS FILED	324	216	29
# PATERNITIES ESTABLISHED	242	64	7
# OPEN CASES	5488	5467	+15

ADULT SERVICES UNIT	2013 YEAR END	2014 YTD	2014 JUL
PERSONAL CARE AIDES			
CASES OPENED	75	32	0
CASES CLOSED	58	53	16
# CASES (AVG.)	167.583333	173.2857	151
LTHGP			
CASES OPENED	19	8	0
CASES CLOSED	42	64	18
# CASES (AVG.)	73.1666667	48.42857	8
PERS			
CASES OPENED	18	14	0
CASES CLOSED	28	14	2
# CASES (AVG.)	68.25	64.28571	65
PSA REFERRALS*			
16A Neglect by Caregiver		7	4
16A Physical Abuse		1	1
16A Sexual Abuse		0	0
16A Psychological Abuse		3	0
16A Financial or Other Exploitation		10	5
16B Neglects Own Basic Needs		13	10
16B Untreated Medical Conditions		7	3
16B Self-endangering Behaviors		4	3
16B Unable to Manage Finances		9	5
16B Environmental Hazards		6	4
PSA			
CASES OPENED	221	109	20
CASES CLOSED	260	148	7
# CASES (AVG.)	139.9166667	134.4286	134
GUARDIANSHIPS			
OPEN	126	80	13

CHILDREN SERVICES UNIT	2013 YEAR END	2014 YTD	2014 JUL
CHILD PROTECTIVE SERVICES:			
# OF NEW REPORTS	1595	1030	101
# OF INDICATED REPORTS	287	237	34
PHYSICAL ABUSE	13	10	1
EMOTIONAL ABUSE	1	2	0
SEXUAL ABUSE	8	0	0
NEGLECT	131	71	11
DOMESTIC VIOLENCE	22	15	2
EDUCATIONAL NEGLECT	51	50	7
# OF UNFOUNDED REPORTS	855	500	77
# OF COURT ORDERED INVESTIGATIONS	37	16	1
FOSTER CARE			
AVG. MONTHLY CASELOAD (TRADITIONAL)	70.25	79.28571429	77
AVG. MONTHLY CASELOAD (RESIDENTIAL)	13.66666667	14.85714286	14
PREVENTIVE			
AVG. MONTHLY CASELOAD	99.91666667	152.4285714	138
SPECIAL INVESTIGATIONS UNIT			
FRAUD COMPLAINTS AND INVESTIGATIONS:			
# REFERRALS RECEIVED	3814	2,228	304
# COMPLAINTS DISMISSED	803	531	99
# ASSIGNED FOR INVESTIGATION	3012	1,697	205
# CASES COMPLETED	2806	1,657	258
# CASES, YEAR END	823	873	873
FRONT END DETECTIONS (FEDS) (INCLUDES EVR):			
# CASES REFERRED	2401	1,303	162
# CASES SUBSTANTIATED	2391	1,369	181
# CASES UNSUBSTANTIATED	0	0	0
COST AVOIDANCE	17974446	\$ 12,175,338	\$ 1,505,502
RESOURCES UNIT (RECOVERIES):			
ACCIDENT LIENS	140138	\$132,518	\$6,807
PROPERTY LIENS	130444	\$0	\$0
ESTATE CLAIMS	105848	\$52,645	\$0
INSURANCE, MORTGAGES	300	\$0	\$0
RECOUPMENTS	101896	\$44,603	\$7,037
RESTITUTION	33664	\$34,104	\$6,407
RESOURCE UNIT TOTAL:	512290	\$263,870	\$20,251
BURIALS:			
# REQUESTED	141	98	14
# APPROVED	91	65	11
COSTS	241556	\$170,551	\$31,045

* 2014 YTD figures reflect totals from June 11, 2014 through July 31, 2014

NOTE: REPORTING FORMAT CHANGE:

On June 11, 2014 the State opened a new program for PSA that changed how statistics are reported. The following categories, Mental Ill, Poor Housing Conditions, Eviction/Homeless, Drug/Alcohol, Dementia, are now included in Service Type 16A Risks Reported (caused by someone other than the individual) and Service Type 16B Risks Reported (caused by the individual) as Additional Risks at Intake and Additional Risks at Assessment.

PSA REFERRALS	2013	2014	June
	YTD	YTD*	2014**
SELF NEGLECT	59	33	6
NEGLECT BY CARE GIVER	10	20	4
PHYSICAL	4	5	4
VERBAL/EMOTIONAL	5	6	0
FINANCIAL	37	32	10
SEXUAL	0	0	0
MENTAL ILL	92	54	6
DRUG/ALCOHOL	1	1	1
DEMENTIA	3	2	1
POOR HOUSING CONDITIONS	42	20	1
EVICTION/HOMELESS	35	23	3

* Figures reflected from January 1, 2014 through June 10, 2014

** Figures reflected from June 1, 2014 through June 10, 2014

PSA REFERRALS	2014	June
	YTD***	2014***
16A Neglect by Caregiver	3	3
16A Physical Abuse	0	0
16A Sexual Abuse	0	0
16A Psychological Abuse	0	0
16A Financial or Other Exploitation	5	5
16B Neglects Own Basic Needs	3	3
16B Untreated Medical Conditions	4	4
16B Self-endangering Behaviors	1	1
16B Unable to Manage Finances	4	4
16B Environmental Hazards	2	2

*** Figures reflected from June 11, 2014 through June 30, 2014

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CASELOADS

MONTH	PA TANF			PA SAFETY NET			NPA FS			MA			MA/SSI			FHP		
	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014
JANUARY	508	555	438	472	440	363	4535	4668	5850	5220	6105	6675	2610	2693	2702	923	1115	1074
FEBRUARY	572	557	438	453	443	362	5109	5717	5871	5579	6104	6705	2655	2708	2696	1074	1100	1051
MARCH	568	533	436	457	440	353	5160	5796	5865	5616	6234	6761	2963	2704	2702	1067	1095	959
APRIL	571	523	430	456	455	348	5187	5817	5834	5710	6336	6890	2683	2701	2652	1071	1099	884
MAY	582	509	422	473	439	355	5170	5808	5783	5760	6351	6931	2692	2710	2640	1073	1098	791
JUNE	571	500	412	466	433	345	5214	5719	5746	5799	6379	6935	2694	2713	2654	1087	1111	695
JULY	547	494	418	453	413	308	5221	5716	5675	5789	6455	6974	2713	2731	2639	1089	1092	531
AUGUST	532	470		416	396		5371	5715		5896	6517		2723	2730		1090	1100	
SEPTEMBER	529	462		434	379		5410	5689		5892	6538		2714	2730		1085	1077	
OCTOBER	547	463		432	371		5462	5672		5934	6582		2699	2714		1085	1085	
NOVEMBER	563	459		445	387		5499	5675		6010	6565		2705	2702		1095	1076	
DECEMBER	562	446		441	368		5571	5786		6014	6580		2705	2692		1109	1089	
AVERAGE	554	498	428	450	414	348	5242	5648	5803	5768	6396	6839	2713	2711	2669	1071	1095	855
	7%	-10%		0%	-8%		12%	8%		7%	11%		3%	0%		7%	2%	

Sullivan County Public Health Services

Monthly Report: July 2014

HOME HEALTH CARE:

Certified Home Health Agency

of new patients: 107
of discharges: 105
of home visits made (includes HHA visits) 1807

Maternal Child Health Program

of referrals: 30
of visits made: 127

Car Seat Program and Cribs for Kids Program

of car seat installations: 2
of car seat checks: 0
of cribs and education sessions: 2

Communicable Disease Program

of communicable diseases reported: 159
of STDs reported: 28
of Rabies-related incidents: 46
Rabies Clinics: 0
of animals receiving rabies vaccines: 0
people receiving post exposure prophylaxis
for rabies exposure: 4
of HIV Testing: 2

WOMEN, INFANTS & CHILDREN (WIC) PROGRAM:

of WIC participants served: 2251 (Women: 438 Infants: 396 Children: 948)

CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) PROGRAM:

Early Intervention Program

of children in program: 167

Physically Handicapped Children's Program

of children on PHCP: 3
of children in CSHCN program: 3

Long Term Home Health Care Program

of skilled nursing home visits made: 136
of total patients on program: 63
of other home visits made: 1026
of Personal Emergency Response System: 42

Healthy Families of Sullivan Program

of families on program: 73
of home visits made: 186
of referrals: 6

Immunizations

of immunizations given: 49
of flu clinics: 0

Lead Poisoning Prevention Program

children screened: 103
children with elevated Blood Lead Levels: 0
homes requiring NYSDOH inspection: 0

Bilingual Outreach Worker

visits made: 40
of outreach: 65

Attended all immunization clinics for July 2014

Child Find Program

of children in program: 79