

HEALTH AND FAMILY SERVICES COMMITTEE

THURSDAY, October 2, 2014 9:00 AM

**Committee Members: Cindy Kurpil Gieger, Chair, Kitty Vetter, Vice Chair,
Kathy LaBuda, Jonathan Rouis, and Ira Steingart**

CALL TO ORDER

ATTENDANCE

COMMENTS: Committee Chair/Commissioner

REPORTS:

- 1. Division of Health & Family Services Monthly Report – Commissioner Parker**
- 2. Introduction of the New Adult Care Center Administrator**
- 3. Adult Care Center Family Advisory Committee**

PRESENTATIONS:

- 1. Summary Highlights of Division Positive Reforms**

DISCUSSIONS:

- 1. Quality Improvement Program/Coordinator**
- 2. Office of Children and Family Service Blueprint for Child Welfare**

RESOLUTIONS:

Adult Care Center Resolutions -None

Department of Community Services Resolutions - None

Department of Family Services Resolutions - None

Office for the Aging – None

Public Health Services Resolutions - None

Youth Bureau - None

MONTHLY REPORTS

Division of Health & Family Services- 11-17

Adult Care Center – 18

Community Services – 19-28

Family Services – 29-31

Office for the Aging – None

Public Health Services – 31

Public Comment

Adjournment

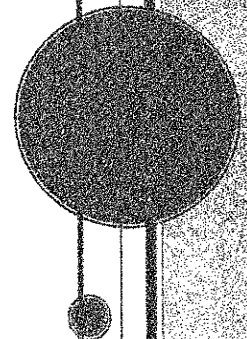


DIVISION OF HEALTH AND FAMILY SERVICES

2013-2014 Highlights, Achievements & Positive Reform

Commissioner Randy J. Parker

10/2/2014



Division of Health and Family Services

2013-2014 Highlights, Achievements & Positive Reform

Adult Care Center

- Medicare revenue has increased due to higher RUG scores and increased volume.
- Completed HEAL grant renovation project:
 - Opened the Memory Care Unit
 - Entire staff trained in Alzheimer's care
 - Opened the Short Term Rehabilitation Unit
 - Doubled the space for therapy
 - Introduced 'Bunny Therapy'
- Hired Marketing/Admissions Coordinator to increase visibility.
- Revamped admission process
- Became a smoke free facility
- Deficiency free Department of Health survey - health component.
- Implemented positive organizational culture changes.
- Analyzed Meals on Wheels program and adjusted cost per meals for 2015.
- Actively pursued MLTCP contracts in order to have the ACC ready for the impending transition. Contracts completed and sent to vendor for signatures:
 - FidelisCare
 - Hamaspik Choice
 - Hudson Health
 - Elder Plan
 - Combined Health Networks (CHN)
- Medicaid rate increased

Community Services

- The Department served approximately 11,000 Sullivan County Residence since January of this year. Averaging 1,372 clients served per month and a 7.87% increase over 2013 clients served.

- The transition of the Day Treatment program to a Personal Recovery Oriented Services (PROS) program was completed on 2/3/14 and has been successful.
- The Department received an additional \$40,000 in one time state aid to assist Sullivan County Friends and Advocates for the Mentally Ill (FAMH) to transition their "Stepping Stones Drop-in Center" to a more peer operation "Recovery Center" in collaboration with Action Toward Independence (ATI) and Rockland Psychiatric Center (RPC).
- The Department worked with the State Office of Alcoholism and Substance Abuse Services to preserve over \$248,000 in funding for prevention activities to continue to come to Sullivan County instead of being put into a State-wide bid process.
- The Department met with the Sullivan County Veteran's Office to begin an effort to develop a veteran's outreach center/program to support vets who are coming home and may be having adjustment issues at home or in the workplace.
- The Department now has Insurance Navigators available from Maternal Infant Network Services and Fidelis assisting people who need to enroll in a health plan. We were able to identify some of our program participants who could benefit from the enrollment process
- The Department with the Independent Living Center Inc. submitted a local proposal for peer mentoring/support for people living in our community who have had a hard time negotiating the community due to their mental illness. The program gives particular emphasis to those people who have been returned to Sullivan County from long term treatment facilities. The aim of the program is to help people live within their community and work their recovery plans ultimately reducing the need for hospitalization. The funds were made available as of 7/1/2014 in the amount of \$112,500 annualized to \$225,000.
- On August 7th the Department participated in the Sullivan County Health Summit at Sullivan County Community College. The College was a great host and venue for the Summit. Joe Todora and Melissa Stickle helped to facilitate the behavioral health services track which was able to better identify our community needs and will be using the information from the Summit to develop both prevention and intervention plans for Sullivan County. Even better, we have been able to identify both adults and high school students who wish to be involved in the development of Suicide Prevention and Chemical Dependency prevention activities. We look forward to their participation with us.
- The Department provided a brief training to the Sullivan County Probation Department regarding what is addiction, how to identify the disease and what to expect from this chronic, progressive disease if left untreated.
- The Department aided Action Toward Independence in receiving a small MHANYS grant amounting to \$4400 to be utilized for suicide prevention awareness through information cards, QPR Train the Trainer Training, and county wide care coordination efforts.
- Residential Support Services (RSS) was awarded 5 additional supported beds to help people with serious mental health illness issues move back in to their community from transitional residences and other facilities.

Family Services

Accounting

- The Update of the IV E dually eligible codes, which resulted in the recovery of \$1.2 million in Title IV E Federal Funding. (7 employees working full time for 6 weeks)

- Correcting the backlog of Foster Care payments and Non-reimbursable Reports.
- Dawn Kertesz-Lee was appointed the Senior Fiscal Administrative Officer of the Department of Family Services. Mary Marino, the former Fiscal Administrative Officer retired in July.

Fraud

- Over the last year the Fraud team has made approximately 70 arrests.
- Over \$500,000 has been recovered from defendants through arrests and civil agreements.
- Investigations into public assistance fraud led to the arrest of 3 employees.
- The Child Support Enforcement Unit initiated a sweep for deadbeat parents that led to 48 arrests. The arrear collections have increased 17%.
- The District Attorney's office and the Department of Family Services entered into a new agreement creating the Fraud Investigations Team.

Legal

- The legal department has implemented changes resulting in having two trial attorneys dedicated to the court appearances, one attorney dedicated to drafting Family Services petitions and a managing attorney to oversee the department and other issues. Such has resulted in an increase of a petitions being filed while decreasing the number of appearances before the court. In the summer of 2014 we filed 47 petitions and 140 appearances versus 19 petitions and 442 appearances in the summer of 2013.
- We entered into an MOU with Probation and Community Services to establish the DAS (Designated Assessment Service) to assist with PINS referrals. We also met with the school district to address concerns and, at the start of the school year, had a training of the staff regarding PINS and educational neglect.
- We worked with the Services department to help decrease the number of foster care children by 10% and have filed petitions to terminate parental rights for five additional families.
- We worked with Resources and the County Attorney's office to protect and increase the department's right to reimbursement of overpayment of services.
- We are in the process of modernizing the legal department's filing system to allow for better communication between Liberty and Monticello attorneys.
- Working with various organizations we are helping to foster and negotiate increased services for our clientele.
- We have started to appear with Temporary Assistance examiners at fair hearings.

Services

- DAS (Designated Assessment Service) was reinstated for PINS (Person in Need of Supervision) Diversion. The DAS is comprised of representatives from DFS, Community Services, Probation and the Schools. The collaboration between the Departments will result in increased services to the families and decrease the amount of PINS placed in foster care.
- The Family Violence Response Team signed an MOU with the DA's office to increase communication and collaboration between DFS, the NYS Police and the DA's

office. Additional caseworkers were added to the team and a DA Investigator was also added to the team. This is expected to increase the amount of arrests and cases taken to trial.

- Additional caseworkers were added to the CPS unit, which has decreased CPS caseloads per worker and will result in more thorough investigations.
- Victoria L. Sawall was appointed Interim Director of Services. Barbara McKenny, former Director of Services retired in April.

TA

- Instituted Vendor Application Process to screen new and existing DFS vendors. This process provides us with detailed information on business owner (s), business operations, and potential conflicts of interests with the county.
- Reduced number of individuals and families housed in motels by 69%. Total number on 1/2/14 was 48. Currently, there are 15.
- Family Case Manager utilized to identify permanent housing/ landlords.
- All families were transitioned out of motels into permanent housing. Any families currently placed in motels have an average length of stay of 9 days until they can transition to permanent housing. Previous length of stay used to be over a year.
- Most individuals were transitioned to permanent housing utilizing a Safety Net Supplemental Assistance Program. Average length of stay is 61 days. Previously, it was closer to a year or more
- Instituted a new security deposit program using a security agreement between DFS and landlords. This allows for expedited placement into permanent housing.
- Commenced an Eligibility Verification Review program. Called in individuals exempt from work requirements for reasons such as, medical, SSI/ SSD enrollment, caring for household member that is incapacitated. 122 individuals were called in and 43 cases were closed as a result of interviewing. This resulted in a yearly cost savings of \$301, 344 or \$ 25, 112/ month.
- Eligibility Verification Review interviews will continue focusing on individuals that are not participating in work activities or employment or those that are sanctioned for non-compliance with work requirements.
- Hired 4 Social Welfare Examiners and 1 Account Clerk. Promoted 2 existing employees to Social Welfare Examiners and one employee to a Senior Social Welfare Examiner.
- Instituting a call center for the HEAP program.
- Coordinated on-site Employment training with OTDA scheduled from 10/27/14-10/31/14
- Collaborated with DOCCS to ensure that parolees released to the county have established ties to the community

Office of the Aging

Public transportation is limited in Sullivan County, as it is in other rural counties in New York. The lack of public transportation is a major obstacle for people who don't have their own vehicle or access to a ride from another source; restricting access to jobs, health care,

shopping, education, housing socialization and many other essential activities. This obstacle often has a greater impact on older adults and people with disabilities.

Gap Analysis Revealed Issues

Through a formal 2009 Gap Analysis by the Sullivan County Long Term Care Council under NYConnects, the Long Term Care Council learned that transportation was a significant county need. Results indicated that it is difficult for rural residents, especially those with limited incomes, to get to work, go shopping, or go to medical appointments. For those people without cars there is often no other means of transportation. This not only affects people on a personal level but also has larger economic impact on the county overall. In response, in 2012, the council decided to focus on this issue and established the Transportation Subcommittee to delve deeper.

Transportation Options Explored

The original focus of the LTCC Transportation Subcommittee was to explore transportation for those under the age of sixty and those with disabilities. This has since been expanded to address full scale reform through a wider community coalition approach. Through attendance and participation at a 2012 Aging Concerns Unites us conference workshop entitled, "Opportunities for Multi-Agency Collaboration in Coordinated Transportation" offered by the NYS Department of Transportation, the Sullivan NYConnects Program Coordinator recognized the importance of building a coalition as a sound strategy to realize potential reform. As a result, new membership on the Transportation Subcommittee was encouraged in order to build a coalition of key leaders and organizations interested in improving transportation in Sullivan County. The Subcommittee grew from five LTCC members to a coalition of forty people including heads of county departments, private citizens, town supervisors, legislators, CEOs of agencies that provide transportation or use transportation services for their staff and consumers, and other transportation initiatives. The goals of the Transportation Subcommittee are to support:

1. Coordination and delivery of transportation services through collaboration and cost sharing.
2. Development of a comprehensive coordinated transportation plan

Cooperation Key to Implementation

Simultaneous to and in collaboration with the Transportation Subcommittee, the Sullivan County Planning Department was also dedicating attention to this issue and applied for a Rural Business Opportunity Grant. With input and letters of support from members of the Transportation Subcommittee, the county received the grant and was awarded \$75,000.00 to fund a comprehensive coordinated transportation services plan. Implementation of the grant began on October 1, 2013. The Transportation Subcommittee helped with drafting a membership list for the grant's Steering Committee and with the distribution of a Transportation Questionnaire to collect data for the consultants in order to meet the deliverables of the grant. With input and assistance from the NY Connects program, the

Sullivan County Planning Department then drafted and issued a Request for Proposal (RFP) to secure a consultant. Five proposals were received and reviewed by a policy committee that included the NYConnects Program Coordinator and the Chairman of the Transportation Subcommittee. A vendor was chosen and has initiated the development of a comprehensive Transportation plan that will yield invaluable findings for all of the various stakeholder groups involved. The plan will examine all modes of transportation currently operating within the county and, through input and collaboration by all stakeholders, will identify solutions and strategies for reducing overall costs and expanding coverage of transportation services throughout the county.

Through cross-communication, shared interests, and the application of a community coalition approach, the Sullivan County Transportation Subcommittee has realized success with reaching its goals and those of the larger Long Term Care Council. Results will be available later this year.

Additional information can be found by contacting Martha Scoppa, Sullivan NY Connects Program Coordinator at (845) 807-0241 or martha.scoppa@co.sullivan.ny.us

Did You Know?

The Long Term Care Council is an advisory body that was established as a component of the NY Connects Choices for Long Term Care program. Long Term Care Councils are charged with analyzing the local long term services and supports system, identifying gaps, application and barriers in the system and proposing recommendations for improvement. The Councils-found in 54 counties across New York State and will be present statewide in 2014-are comprised of Consumers, caregivers, providers, advocates, government Representatives (Area Agencies on Aging, Departments of Social Services and others) and other key stakeholders. The Councils use their findings to work toward a system that is more streamlined, efficient, and responsive, a system that helps consumers remain at home and in the community. In Sullivan County, the Long Term Care Council has played a pivotal role in meeting these responsibilities.

Public Health

There have been significant accomplishments within the Public Health Department over the past year, and significant transitions have taken place smoothly with the retirement of the former Public Health Director in July 2013.

Billing staff in our Long Term Home Health Care Program and Certified Home Health Care Program have been centralized, improving efficiency of billing operations, training and communication among staff responsible for these critical functions.

Quality Improvement fiscal meetings were implemented in 2013 and have continued in the department. This process provides a regular forum in which employees can bring up billing concerns, issues, and work together as a team with management to troubleshoot and resolve problems that may affect timeliness of billing and revenue generation.

The Long Term Home Health Care Program was in transition to managed long term Medicaid as a result of statewide efforts at Medicaid reform. Management and staff held

regular meetings and consulted with state and local partners regarding how this would impact local service provision and patient care. The census, while it had dropped from over 80 to just over 60 patients by mid 2014, has remained stable as contracts have been developed with managed long term care organizations. Some staff were reassigned to CHHA as a cost savings measure (about \$150,000) for LTHHC, while the Personal Care Aide Program was eliminated and PCA staff were laid off. All patients continue to get services through licensed home care agencies in the community for PCA services and the LTHHCP continues to provide skilled nursing care to maintain patients in their homes and prevent costly avoidable nursing home placement. This transition will continue in 2015 and we will continue to assess the impact on this program.

Local Health Departments were notified of a \$100,000 increase in its \$400,000 base grant for Public Health Work. This Article 6 state aid funding is critical for us to maintenance of effort for activities such as Health Education, communicable disease control, rabies prevention and lead poisoning prevention. At a time when grants and other sources of revenue are continually being decreased, this helps, although there is a great need for additional funding and staff to maintain existing efforts.

The department was able to pull clerical and fiscal staff from other programs in 2013 and hire a temporary account clerk (which became permanent in 2014), to successfully bill for \$246,309 in Medicaid revenue due the department for its Preschool Special Education program; the department had a small window of opportunity to bill before a deadline, and many hurdles were overcome by successful teamwork. The total revenue received by the Early Care program in January for 3 months prior to that was \$469,111.

A comprehensive Community Health Assessment and Community Health Improvement Plan was completed in 2013, a mandated core function of all local health departments in NYS. This was a year-long endeavor and included a great deal of time and effort working with a consultant organization to ensure broad input and close partnership with Catskill Regional Medical Center.

PHS organized and held its first major HEALTH SUMMIT in August 2014, which was very successful and well attended with over 165 attendees and key note speakers from CRMC, CRHC, SUNY Sullivan and many other organizations. Various workshops were held to elicit additional recommendations from the community and health care sectors to improve health in the county consistent with NYS Prevention Agenda Priorities. These efforts will continue in collaboration with the hospital, SUNY Sullivan and partner organizations through the Rural Health Network (RHN) structure at public health.

Wellness and Prevention initiatives continue through the Rural Health Network grant and include smoking cessation resources, prescription drug abuse prevention, outreach and education, and drug take back days in the community through its Task Force. A total of 4 Drug Drop Boxes are now located permanently at 3 police stations (Fallsburg, Liberty and Monticello) and the state troopers barracks in Narrowsburg. The RHN continues to collaborate with its RHN partners, including CRMC and law enforcement, the Dept. of Community Services and the Recovery Center, in drug prevention and outreach and awareness of the opioid overdose and heroin epidemic in our county. This is a statewide issue but Sullivan County continues to have the third highest overdose rate in NYS.

The Public Health Department submitted an application to NYSDOH to become a training program for opioid overdose prevention using Narcan to save lives. Many health departments in the state have similar programs; we are partnering with CRMC and Community Services, and the Sheriff's Department to ensure various sectors of emergency services and first responders are trained as well as general health care providers in an effort to address to growing number of deaths due to overdose.

Communicable disease response and health emergency planning staff have accomplished a great deal this past year in addressing a growing number of public health issues in the county, including STD's, rabies exposures, emerging viruses and an increase in vector borne diseases due to climate change, health emergency preparedness, and lead poisoning prevention in addition to flu vaccination for vulnerable, at-risk, and under insured populations.

The emergence of the Health Insurance Exchange in NYS has changed the way public health does business. There has been an increase in the number of people who are now insured. We began to bill for services such as immunizations and STDs previously provided at no charge to the public due to mandates by NYSDOH for health departments to begin billing for these services.

There are many other notable accomplishments of our Healthy Families of Sullivan Program, which received accreditation recognition for consistently meeting its performance targets in serving vulnerable families at risk of child abuse. The amount of money saved in prevention is immeasurable and is research proven.

Youth Bureau

The Youth Bureau is providing funding and extensive technical support to 21 youth-serving programs during 2014, ranging from municipal recreation to service programs for children at risk. The wide variety of programs includes the Sullivan County Soap Box Derby, the Delaware Youth Center, the YMCA, a police juvenile aid bureau, youth peer-mediation and conflict-resolution training by the Dispute Resolution Center, CASA (Court Appointed Special Advocates), and a youth radio project. These 21 programs are anticipated to serve approximately 6,000 youth in 2014.

- * The Youth Bureau assisted in the development and funding of a new program in 2014, the Sullivan County Soap Box Derby for youth, which is available to students from all school districts in Sullivan County.
- * The Youth Bureau is developing a comprehensive list of resources for youth — Youth Link to Resources — as a centralized clearinghouse of programs and services available in Sullivan County to assist in efforts to improve the lives of county youth.
- * The Youth Bureau has hosted program networking meetings bringing together funded programs, agencies, and community-based organizations to share ideas and resources, collaborate on projects, and create fruitful connections and linkages.

- The Youth Bureau through e-mail distribution of information to its network of Youth Bureau-funded programs, schools, police departments, community-based organizations, families, and pertinent county departments, the Youth Bureau promoted more widespread and effective use of community resources.
- The Youth Bureau, through its extensive network, has promoted access to special opportunities as they emerged this year. For instance, in May 2014 Youth Bureau outreach enabled hundreds of children and teens to attend a special Kidz Bop concert, at no cost, at the Villa Roma.
- The Youth Bureau updated its County website with information about funded programs for online access by parents and members of the public.
- The Youth Bureau continues to work with local planning groups on initiatives that benefit the community at large; for example, the Youth Bureau is a continuing partner in Communities That Care, a community development project that uses research-based approaches to increasing positive opportunities for Sullivan County youth. The Youth Bureau together with the Fallsburg CTC and the Fallsburg Police Department planned and hosted National Night Out in the Town of Fallburg in August of 2014. The event was a huge success.
- The Youth Bureau partners with the Department of Family Services and a broad spectrum of community stakeholders in a process that assesses resources, develops strategies to meet the needs of children and families living in Sullivan County, and submits an annual update of the Child and Family Services Plan to the State of New York.

The Youth Bureau in 2014 provided many important services to the youth of Sullivan County, as well as to their families and the general public. The Youth Bureau:

- Assisted in the development and expansion of programs that addressed the physical, mental, moral, and social well-being of our county's youth.
- Provided ongoing technical assistance to youth-serving programs in Sullivan County.
- Monitored performance-based contracts for compliance.
- Identified needs and advocated on issues that affected youth.
- Planned and coordinated strategies that promote community involvement.
- Participated actively in cross-systems planning groups.
- Promoted collaboration among a wide spectrum of agencies for program and staff development, information sharing, and best use of limited resources.
- Actively promoted positive youth-development opportunities; participated in and continuously informed both youth and leading community members of positive youth events and activities occurring in the county.

Division of Health and Family Services

August 2014 Monthly Report

RANDY J. PARKER, COMMISSIONER

October 2, 2014

Division of Health and Family Services

August 2014 Monthly Report

Adult Care Center:

Marketing Outreach Coordinator

- The Marketing Outreach Coordinator has started and has been working on the marketing strategic plan.

Administrator

- The Administrator has submitted her resignation; the County is actively recruiting for her replacement.

Community Services:

Ongoing Operations:

Our overall operations were performed significantly better in terms of hours of treatment services provided as well as qualitative outcomes. The chemical dependency outpatient treatment clinic's hours of services provided was significantly compared to last year (see statistics attached). The Department served 1421 Sullivan County residents in August. The Chemical Dependency clinic continues seeing a significant increase in those people presenting with an opioid or heroin addiction and are being referred to high levels of care. The Department has begun the implementation of a more intensive outpatient treatment schedule of services in our clinic to meet the needs of those with higher needs. Management and therapists have and will continue to formulate new treatment activities in the clinic to meet the community needs. The care management unit continues to actively engage Health Home participants in the development and engagement of the health plans as well as enrolling those persons eligible in Care Management programs.

Local Government Units Activities:

August brought no slow down to the administrative unit. Three applications for the NYS Regional Delivery System Reform Incentive Payment programs (DSRIP) were approved by New York State Department of Health. The applicants (Montefiore and Westchester Medical Center, RAFUHA) continue to organize and develop the overall teams to develop the local needs assessment and to restructure the health service delivery system covering Sullivan, Orange, Rockland, Westchester and Putnam Counties. The Department will provide behavioral health services to both DSRIP's and has agreed to do so in a collaborative and integrated manner and will serve on both Montefiore and WMC needs assessment work committees.

On August 7th the Department participated in the Sullivan County Health Summit at Sullivan County Community College. The College was a great host and venue for the Summit. Joe Todora and Melissa Stickle helped to facilitate the behavioral health services track which was able to better identify our community needs and will be using the information from the Summit to develop both prevention and intervention plans for Sullivan County. Even better, we have been able to identify both adults and high school students who wish to be involved in the development of Suicide Prevention and Chemical Dependency prevention activities. We look forward to their participation with us.

The Department provided a brief training to the Sullivan County Probation Department regarding what is addiction, how to identify the disease and what to expect from this chronic, progressive disease if left untreated. We have attached the PowerPoint to this report. This presentation was provided at the request of the Probation Director since many of his new staff may be unfamiliar with some of the concepts of the disease of addiction.



The Director and his administrative staff interviewed Sarah Smith Psy. D. in an effort to meet the increasing demands for psychological evaluations from both the Court system as well as the Developmental Disabilities community. She provides a wealth of experience in the forensic field as well as the educational testing field.

Other activities participated in:

- Office of Persons with Developmental Disabilities S.T.A.R.T. Region Three Steering/Advisory Committee
- OPWDD Region Three Housing Resource meeting.
- Hudson River Care Coalition Health Homes Steering Committee
- Regional Children's Health Home Development Collaborative Meeting
- Lower Hudson Valley Behavioral Health Directors meeting review of Behavioral Health components of the DSRIP plan development – We will set up regional meetings with the individual applicants in September and October.
- The ALS Challenge with Assembly Woman Aileen Gunther and 40 other public officials.

Other regular activities performed were: the meeting of the internal corporate compliance committee reviewing internal operations, Conference of Local Mental Hygiene Directors Executive and Directors meetings, Legislative committee actions.

Family Services:

Contracts

Basic Workload Volume in Major Program Areas - In August 2014 this office had seventy 79 active DFS agreements in place of all types.

The total of 79 active agreements includes 11 agreements of various formats required by state agencies.

9 with a range of providers (DOH required state model facilitated enrollment protocols with 3 providers, DOH required state model MOU for MA Outreach with 4 providers, DOH required MOU delineating LDSS, DDSO & DOH responsibilities in regard to adult protective services, DOH required state model provider referral agreements with 2 comprehensive Medicaid case management (CMCM) providers, and

2 with state agencies (OCFS for child protective service and child welfare services related funded portable information technology and OTDA for use of Imaging/Enterprise Document Repository (I/EDR))

The remaining agreements are for the provision of service across the areas of Child Care (3), Child Support (2), Domestic Violence/Family Violence related (1), Supplemental Nutrition Assistance Program (SNAP fka Food Stamps) related (2), institutional Foster Care (14), Medicaid/Medical Assistance program related (12), Preventive services related (5), Non-Secure Detention (NSD) services related (1), Professional services (5), Welfare-to-Work related (3), and various inter-departmental agreements.

Major issues in the department - In August 2014 this office completed 5 cost trend reviews of foster care payments reports from fiscal unit (reports on 2013/2014 contract payments and youth placements) resulting in initiation of two (2) contract modifications.

State Reports - In August 2014 this office received one (1) OCFS state oversight OCFS 2nd Quarter 2014 Child Day Care Registration performance measures, updated and published composite report to DFS shared access drives.

Corporate Compliance Activities - In August 2014 this office ran exclusions lists at System for Awards Management (SAM), the US Department of Health and Human Services Office of the Inspector General, and NYS Office of the Medicaid Inspector General and compared those against active DFS contractors and DFS staff names with the monthly results published to DFS shared access drives.

Contract Monitoring - In August 2014 this office received, updated and filed composites for shared access five (5) DFS contractor self-reports, handled 84 contract monitoring contacts, supporting documentation reviews and interactions required to process to fully executable status and evidence maintenance of compliance to contract file records. This office also requested, received and forwarded the three previous years' Performance Indicators data results on the SCCCC, Inc. with NYS OCFS CCRR contract as input toward Commissioner's Letter of Support requested by SCCCC, Inc. for their CCRR Contract Renewal with OCFS.

Fraud Investigations

Special Investigations - As of 8/1/14 the Special Investigations Unit had 873 Active Investigations. During the month 260 total Fraud Referrals were received resulting in 176 investigations assigned to the Unit and 84 were dismissed. The Fraud Investigators completed 166 Investigations. As of 8/31/14 the end of the month total was 884 active investigations.

The unit received 139 referrals for Front End Detection and Eligibility Verification Review investigations.

The unit closed 128 FEDS/EVR investigations resulting in a \$1,159,398 Monthly Cost Avoidance.

The unit collected \$1,031 for Accident Lien Recoveries, \$14,515 for Estate Recoveries, \$5,970 for Recoupments, and \$6,862 for Restitution, a total of \$28,379 in Resource and Collection Recovery. The Unit received 11 requests for indigent burials resulting in 8 burials being approved, \$18,645 total indigent burial costs.

Child Support Enforcement: The Child Support Enforcement Unit Collections for the month of August 2014 are \$782,960. The total TANF collections are \$31,581 and the total DFS NON-TANF collections are \$17,565. The DFS total amount collected is \$49,146.

There were 32 petitions filed in the month of August 2014 and 11 Paternity Establishments (including acknowledgements). The total CSEU cases open as of August 2014 are 5,484.

Services

Foster Care/Adoption

- As of August, 2014 there are 88 children in foster care. 12 of the total number are in residential centers. 12 of the total number are freed for adoption. There is on-going activity to reduce the number of children in foster care through discharge to a parent or other appropriate resource, discharge to independent living or adult custodial care as well as adoption.

Child Protective Services

- The CPS unit received 98 new reports alleging child abuse and/or maltreatment in August, 2014. 27 of these reports were assigned to the FVRT.

Preventive

- The preventive unit has 108 open cases at the end of August, 2014. During August there were 27 new referrals. The unit also has 41 active referrals that are receiving assessments and/or short term services.

Adult Services

- The adult services unit has 134 open PSA cases at the end of August, 2014. Of the 134, 71 are representative payee cases and 13 guardianships. Personal care aide services are provided to 150 cases. There are 4 long term cases and 55 PERS (personal emergency response) cases.

Department Challenges

- The next foster/adoptive parent training session will begin on Tuesday, September 23, 2014 and will run for 10 weeks. The Department will continue its efforts to recruit potential foster and adoptive parents to enroll them in this training.
- The services unit continues to work on filling caseworker positions; however there continues to be a need for additional supervisors and support staff, as well as the reinstatement of the Assistant Director of Services position.
- The Department of Family Services currently has 22 fleet vehicles, 14 of which are available for use by the caseworkers and all other DFS employees. The other 8 vehicles are assigned to case aides, the Fraud Department, On Call, the courier and administration. There was a total of 40,973 miles put on all cars in the month of August. There is a great need for another mini-van to transport families as well as to be used when families need to be moved.

Temporary Assistance (TA)

Temporary Assistance (TA) Monthly Report:

As of 8/31/14, the breakdown of Temporary Assistance active cases was as follows:

- 408 PA TANF cases (Public Assistance, Temporary Aid to Needy families)
- 301 PA SN cases (Public Assistance, Safety Net)
- 5708 NPA FS (Non- Public Assistance, Food Stamps)

Medical Assistance (MA) Monthly Report:

As of 8/31/14, the breakdown of Medical Assistance active cases was as follows:

- 7164 MA cases (Medical Assistance)
- 2587 MA/ SSI cases (Medical Assistance/ Supplemental Security Income)
- 316 FHP cases (Family Health Plus)

Department Goals:

- Identify needs for MA transition-reduce paper applications and emergency need applications at the local district and divert to the NY Health Exchange
- Fill SSWE vacancy, 2 SWE vacancies, AC/DB vacancy, 5 Temp HEAP workers
- Continue site planning and needs for in-house WTW program
- Developing plan for the United Way 2-1-1 call center operation during the 2014-2015 HEAP season.
- Identify alternatives for housing sex offenders/ parolees.
- Continue to work with the DOCCS to reduce number of parolees being released to SC and or confirm last known residence to ensure release to SC is warranted. Ensure that we are receiving timely notification of releases, especially on the SO population.
- Work with Managed Long Term Health Care (MLTHC) Providers to establish Navigators/ Certified Application Counselors to serve the hospital and jail population.

Reports and Plan updates:

- Continued to work with the Planning department and consultant firm on the transportation survey.
- Coordinated an eligibility case review with examiners to review cases of individuals under work exemption due to medical reasons.
- Continue to identify other areas for call in eligibility reviews, such as individuals not participating in work activities and individuals currently on sanction.

Office for the Aging:

- EISEP SERVICES-(NON-MEDICAL/NON-Medicaid homecare)-910 hours of personal care services provided to 28 participants. There were 120 hours of case management provided
- Home delivered Meals-4,776 meals provided to 259 participants
- Congregate meals-1,427 meals provided to 190 participants
- Medical Transportation-400 trips provided by RSVP and Sullivan County Transportation
- Emergency Medical Alerts provided to 40 individuals under the Caregiver Program
- HIICAP (Health Insurance Information Counseling & Assistance Program-52 individuals assisted with health insurance/prescription issues
- Eighty individuals assessed for Office for the Aging programs and other services they might be eligible for.

Public Health:

- The NYS Health Commissioner, Dr. Zucker, visited public health staff in August for a brief meet and greet and asked many questions about the health needs and concerns of community residents.
- The August 8 HEALTH SUMMIT was very successful and well attended with over 165 attendees and key note speakers from CRMC, CRHC, SUNY Sullivan and many other organizations. Various workshops were held to elicit additional recommendations from the community and health care sectors to improve health in the county consistent with NYS Prevention Agenda Priorities. These efforts will continue in collaboration with the hospital, SUNY Sullivan and partner organizations through the Rural Health Network structure at public health. A final report will be prepared and shared broadly.
- Continued to work on planning with Community Services and CRMC as well as Sheriff's office to discuss expanding the availability of an Opioid Overdose Prevention training program. A conference call took place with NYSDOH representatives and the Harm Reduction Coalition. An application has been submitted. In the interim, discussions with surrounding counties are taking place to locate trainings for our law enforcement and EMS personnel until our program is approved and ready.
- Public Health Director is actively involved in DSRIP funding partnership applications with Montefiore and Refuah (FQHC) on behalf of Sullivan County. This is very time consuming, as there are weekly calls with each DSRIP and meetings to attend. There are no staff this can be delegated to at this time.
- Corporate Compliance activities – checked monthly with no findings
- CHHA census YTD and monthly continues to be high –at the same time, we are down in staffing by several nursing vacancies and medical leaves. Received notice that two additional nurses will be leaving in the next few months. Plan is to request to fill vacancies going forward, given the nursing shortage and workforce issues facing the county. Not filling these positions reduces revenue; CHHA nurses generate revenue that covers their salaries and benefits. Because census is high, filling vacancies is important so that we can continue to serve county residents with home care needs and with adequate staffing levels.



- Communicable Disease staff continue to be very busy following up a variety of communicable disease issues including STDS, tick borne diseases, dog bites, and rabies exposures. The need for an additional nurse and a health educator for prevention education is critically needed in this core mandated service area.
- The Medicaid and Medicare cost reports were submitted by the fiscal administrative officer. Revisions to the state aid application are being made at the request of NYSDOH and this will be submitted in September.
- The Public Health Director discussed strategic planning and future needs of the health department with the Health Services Advisory Board at its quarterly meeting in June and will again between Sept and December. The following were identified as critical needs to be addressed: Viability of LTC program (Changes in long term care to managed care), an increased need for health education and prevention messages and outreach to the public, especially with communicable diseases, and need to position the department for accreditation through requesting a budgeted position for Quality Improvement and Quality Assurance activities in 2015. This position was requested in the 2014 budget but not funded.
- 23 Children were declassified in August from the Preschool Special Education Program. This brings the total to 75 children who were declassified between June and August who will be entering Kindergarten as regular education students.

Youth Bureau:

Activities in basic program areas

The Youth Bureau is monitoring, funding, and providing technical support to twenty three youth-serving programs in Sullivan County during the 2014 calendar year. Municipal recreation programs range from large towns like Mamakating and Fallsburg to small towns like Cohecton and Tusten. The wide variety of other programs include the Nesin Children's Community Chorus, Sullivan County Soap Box Derby, Delaware Youth Center Program, and Alive @ 25, just to name a few.

The Youth Bureau is working on creating a centralized listing of all youth resources within Sullivan County. Once the available youth resources are identified, they will be made accessible to the public on the County's website (Youth Link to Resources).

Through its extensive e-mail distribution contacts, the Youth Bureau disseminated program information about various youth activities, events, classes, workshops, and services being offered in Sullivan County.

State reports submitted

The Youth Bureau submitted its 2014 Annual Administrative Summary to OCF on July 10, 2014. The report was reviewed and approved by OCFS.

Contract/program monitoring and compliance

I maintained phone and e-mail contact with funded programs, as well as conducted on-site monitoring visits of the Town of Bethel Swim Program, Town of Forestburgh Youth Recreation Program, Town of Highland Youth Recreation Program, Town of Lumberland Summer Youth Program, Delaware Youth Center Summer Youth Program, and the Safe Summer Camp (Recovery Center camp). In addition, I continued to assist programs with completing their fiscal claims. Programs are in compliance as to their program activities and OCFS procedures.

SULLIVAN COUNTY ADULT CARE CENTER 2014 MONTHLY REPORT

	January	February	March	April	May	June	July	August
Expenses								
Budgeted	\$1,806,286	\$3,010,178	\$4,109,243	\$5,041,201	\$7,977,179	\$9,025,768	\$10,118,978	
17,260,518								
Paid YTD	\$688,740	\$2,177,553	\$2,882,397	\$3,702,200	\$8,717,121	\$9,527,875	\$16,392,681	
Revenues								
Budgeted								
\$17,260,518								
Received YTD								
% Occupancy	64.03%	73.42%	75.57%	79.32%	78.33%	77.68%	78.66%	
pvt pay	6.90%	6.17%	6.88%	8.00%	9.04%	9.53%	9.92%	
medicaid	86.02%	85.70%	84.71%	83.57%	82.73%	82.04%	81.51%	
medicare	7.08%	8.13%	8.42%	8.43%	8.23%	8.44%	8.57%	
Funded	18	7	16	12	14	6	8	
Positions (178)								
Vacancies								
# Activity	7782	8295	9641	9374	8922	9,120	9042	
Participation								
Meals prepared	13279	13622	13594	14355	14029	14039	14064	
residents								
families								
registrants								
staff								
Meals contract	4652	5318	5462	5623	5646	5911	5826	
MOW								
Occupational	240	262	300	405	397	399	309	
Therapy tx								
RNC tx	244	226	272	398	432	429	334	
Physical								
Therapy tx								
RNC tx	75	70	68	39	65	108	72	
Sp/Swallow tx								
Hearing tx								
Day Care vts	258	201	294	265	247	260	237	
% Occupancy	72.65%	59.12%	86.47%	77.94%	72.65%	76.47%	69.71%	
PT	9	1	0	3	9	0	0	
OT	0	0	9	38	29	0	0	
ST	0	0	1	0	0	0	0	

SULLIVAN COUNTY DEPARTMENT OF
COMMUNITY SERVICES
STATISTICAL SUMMARY FOR: AUG 1, 2014 - AUG 31, 2014

PROGRAM	CLIENTS ON ROLLS:			CLIENTS ON ROLL: 8/31/2014	CLIENTS SERVED	UNITS OF SERVICE
	8/1/2014	ADMISSIONS	DISCHARGES			
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	467	49	38	478	516	1,147
***CHILDREN'S UNIT	60	3	4	59	63	110
TREATMENT REACHING YOUTH (SCHOOL-BASED)	92	5	26	71	97	65
FORENSIC UNIT	35	16	19	32	51	159
DOMESTIC VIOLENCE INTERVENTION & TREATMENT	0			0		13
TOTAL MENTAL HEALTH	654	73	87	640	727	1,494
ADULT CASE MANAGEMENT	62	7	5	64	69	188
BLENDED ICM/SCM (ADULT)	58	9	41	26	21	21
INTENSIVE CASE MANAGEMENT (KENDRA LAW)	26	4	0	30	30	30
INTENSIVE CASE MANAGEMENT (ADULT) SHARED	39	23	0	62	62	57
BLENDED ICM/SCM (CHILD)	23	3	3	23	26	14
CHEMICAL DEPENDENCY CLINIC	382	35	25	392	417	659
CHEMICAL DEPENDENCY- FORENSIC					69	79
TOTAL TREATMENT PROGRAMS	590	81	74	597	694	1,048
RCPC-MICHELLE EHERTS	12	0	0	12	49	
RPC-KATHY RYAN	11	2	1	12	13	
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	388	215	40	5	4	
CM CIS	10	9	0	0	1	

COMMUNITY SERVICES
STATISTICAL SUMMARY FOR: AUG 1, 2013 - AUG 31, 2013

PROGRAM	CLIENTS ON ROLLS:			CLIENTS ON ROLL: 8/31/2013	CLIENTS SERVED	UNITS OF SERVICE
	8/1/2013	ADMISSIONS	DISCHARGES			
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	441	39	41	439	480	912
***CHILDREN'S UNIT	52	3	3	52	55	132
TREATMENT REACHING YOUTH (SCHOOL-BASED)	102	10	20	92	112	41
FORENSIC UNIT	22	0	0	22	22	185
DOMESTIC VIOLENCE INTERVENTION & TREATMENT	0	0	0	0	0	38
TOTAL MENTAL HEALTH	617	52	64	605	669	1,308
CONTINUING DAY TREATMENT	48	4	4	48	52	2,754
ADULT CASE MANAGEMENT	58	14	5	67	72	256
BLENDED ICM/SCM (ADULT)	33	2	3	32	35	53
INTENSIVE CASE MANAGEMENT (KENDRA LAW)	12	4	0	16	16	16
INTENSIVE CASE MANAGEMENT (ADULT) SHARED	30	3	1	32	33	30
BLENDED ICM/SCM (CHILD)	18	1	1	18	19	14
CHEMICAL DEPENDENCY CLINIC	383	30	29	384	413	613
CHEM DEP: FORENSIC	0	0	0	0	60	59
WAITING LIST-SPOA Adult						
WAITING LIST-SPOA Child						
TOTAL TREATMENT PROGRAMS	582	58	43	597	700	3,795
TRANSPORTION (CDT)	46	0	0	46	65	504
RCPC-MICHELLE EHERTS	10	0	0	10	12	0
RPC-KATHY RYAN	12	0	0	12	12	0
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	442	166	49	10	8	
CM CIS	13	12	0	0	0	

Addictions – A Disease

One that we can recover from.

Joe Todora, LMSW

Director, Sullivan County Department of Community Services – 14 years

Former Sullivan County Jail Commissioner

Early Intervention Services Coordinator – SC Public Health

Second Vice-Chair – NYS Conference of Local Mental Hygiene Directors

Chairman – NYSAC Public Health/Mental Health Resolutions Committee

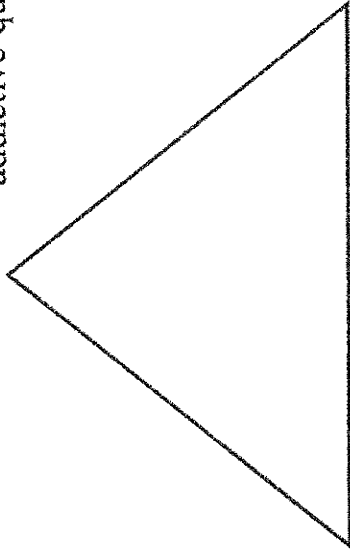
Syracuse University School of Social Work – Masters – Occupational Social Work



Who am I?

The interacting triad of causal factors

Agent
(virulence; infectivity;
addictive qualities, etc.)



Environment
(public health sanitation;
social context; availability
of health care, etc)

Host
(genetic susceptibility;
resiliency; nutritional
status; motivation, etc.)

(Recall the fireman's mantra: a fire requires air, fuel and heat)

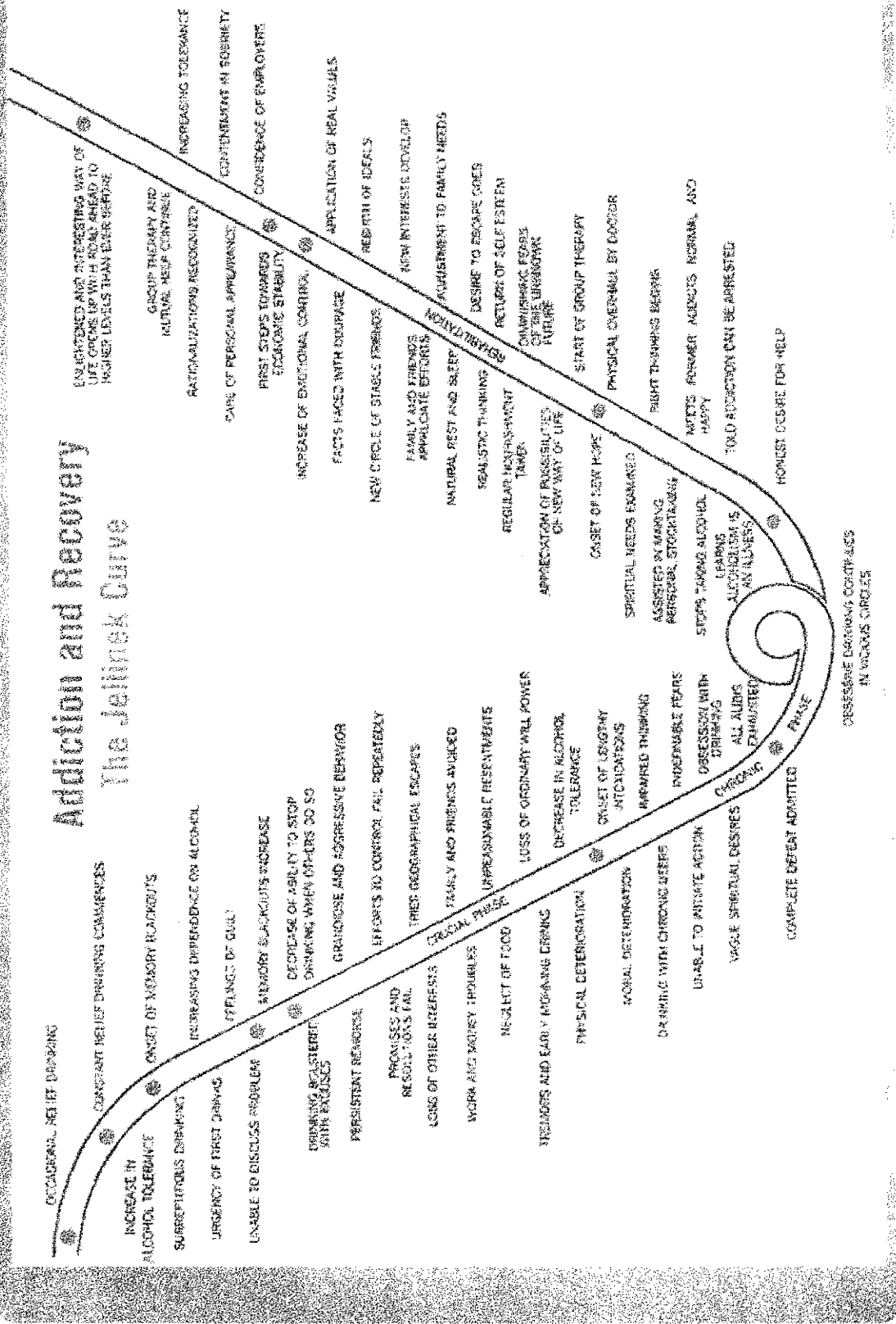
**In order for diseases to occur
these three elements must come
together**

Addictions is a chronic, progressive disease that includes problems with controlling your use, preoccupation with use and despite problems within the social, work or legal systems one continues to use.

Addictions Defined

Addiction and Recovery

The Jenckel Curve



OVERT SYMPTOMS

- Loss of control
- Increasing withdrawal symptoms
- Life problems (work, family, etc.)
- Blackouts
- Complicating physical illnesses
- Emotional/psychological distress

SYMPTOMS

ALCOHOLIC'S AWARENESS

PRIMARY DISEASE PROCESS

- Cellular adaptation
- Tolerance
- Physical dependence
- Physical deterioration

DISEASE

What About My Drinking

If you are a man do you ever have five or more drinks in a day?

If you're a woman do you ever have four or more drinks in a day?

Do you ever need an "eye opener?"

Do you ever feel guilty about your drinking?

Do you think you need to cut back on how much you drink?

Are you annoyed when other people comment on or criticize your drinking habits?

**If you answer yes to even one of these YOU may have a problem w
alcohol.**

- Steady drinking over time – Too much on a regular basis over time or binge drinking regularly can produce dependence.
- Age – the earlier people start the greater risk of developing problems.
- Family History
- Depression and other mental health problems
 - disorders such as anxiety, depression, bipolar (differential diagnosis)
- Social/Cultural Factors
- Mixing Medications and Alcohol

Risk Factors

Thank you for your time and patience.

Joseph Todora, Director, LMSW
Sullivan County Department of
Community Services

Discussion



COUNTY OF SULLIVAN
Division of Health and Family Services
SULLIVAN COUNTY HUMAN SERVICES COMPLEX
COMMUNITY LANE
PO BOX 231
Liberty, NY 12754

Division of Health and Family Services Office of Contracts Compliance
Monthly Report – August 2014

Sullivan County DHFS Office of Contract Compliance Monthly Report	
AUGUST 2014	DFS
Total number of formal agreements in effect at the end of last month:	78
Total number of agreements which expired/were terminated at the end of last month:	0
Total number of agreements renewed, extended or re-initiated this month:	0
Total number of new agreements which were initiated this month:	1
Total number of agreements in effect at the end of this month:	79
Number of RFA/RFP/Proposals coordinated this month:	1
Number of intra-county arrangements coordinated this month:	8
Number of new agreements, addenda and/or modifications developed this month:	0
Performance and outcomes measures developed, identified and/or evaluated:	1
Reports received from state oversight contract providers:	1
Reports received from self-report contract providers:	5
Reports received by in-house end user/s:	6
Trend analyses of need indicators performed:	5
Total contract related technical assistances/supports provided:	84
Total number of program areas/types of service currently handling:	11
Total number of contracts currently managing:	79
Notes:	
Additional and/or non-contract related technical assistances/supports provided:	2

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CASELOADS

MONTH	PA TANF			PA SAFETY NET			NPA FS			MA			MA/SSI			FHP		
	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014	2012	2013	2014
JANUARY	508	555	438	472	440	363	4535	4668	5850	5220	6105	6675	2610	2693	2702	923	1115	1074
FEBRUARY	572	557	438	453	443	362	5109	5717	5871	5579	6104	6705	2655	2708	2696	1074	1100	1051
MARCH	568	533	436	457	440	353	5160	5796	5865	5616	6234	6761	2963	2704	2702	1067	1095	959
APRIL	571	523	430	456	455	348	5187	5817	5834	5710	6336	6890	2683	2701	2652	1071	1099	884
MAY	582	509	422	473	439	355	5170	5808	5783	5760	6351	6931	2692	2710	2640	1073	1098	791
JUNE	571	500	412	466	433	345	5214	5719	5746	5799	6379	6935	2694	2713	2654	1087	1111	695
JULY	547	494	418	453	413	308	5221	5716	5675	5789	6455	6974	2713	2731	2639	1089	1092	531
AUGUST	532	470	408	416	396	301	5371	5715	5708	5896	6517	7164	2723	2730	2587	1090	1100	316
SEPTEMBER	529	462		434	379		5410	5689		5892	6538		2714	2730		1085	1077	
OCTOBER	547	463		432	371		5462	5672		5934	6582		2699	2714		1085	1085	
NOVEMBER	563	459		445	387		5499	5675		6010	6565		2705	2702		1095	1076	
DECEMBER	562	446		441	368		5571	5786		6014	6580		2705	2692		1109	1089	
AVERAGE	554	498	425	450	414	342	5242	5648	5792	5768	6396	6879	2713	2711	2659	1071	1095	788
	7%	-10%		0%	-8%		12%	8%		7%	11%		3%	0%		7%	2%	

SULLIVAN COUNTY DEPARTMENT OF FAMILY SERVICES

CHILD SUPPORT UNIT	2013 YEAR-END	2014 YTD	2014 AUG
SUPPORT COLLECTIONS	93,402,224	62,357,096	762,960
TOTAL NON-DFS	87,205,011	56,978,714	733,814
TOTAL DFS	6,197,233	5,378,922	49,146
TANF	829,248	371,512	31,581
NON-TANF	255,487	1,663,801	17,565
TOTAL PETITIONS FILED	324	248	32
# PATERNITIES ESTABLISHED	242	75	11
# OPEN CASES	5,488	5,484	-4

ADULT SERVICES UNIT	2013 YEAR-END	2014 YTD	2014 AUG
PERSONAL CARE AIDES			
CASES OPENED	75	34	2
CASES CLOSED	58	56	3
# CASES (AVG.)	167.5833333	170.375	150
LTHCP			
CASES OPENED	19	8	0
CASES CLOSED	42	69	5
# CASES (AVG.)	73.1666667	42.875	4
PEERS			
CASES OPENED	18	15	1
CASES CLOSED	28	25	11
# CASES (AVG.)	68.25	63.125	55
PSA REFERRALS			
16A Neglect by Caregiver		13	6
16A Physical Abuse		2	1
16A Sexual Abuse		0	0
16A Psychological Abuse		3	0
16A Financial or Other Exploitation		15	5
16B Neglects Own Basic Needs			
16B Untreated Medical Conditions		17	4
16B Self-endangering Behaviors		11	4
16B Unable to Manage Finances		5	1
16B Environmental Hazards		13	4
PSA			
CASES OPENED	221	126	17
CASES CLOSED	260	161	11
# CASES (AVG.)	139.9166667	135.125	140
GUARDIANSHIPS			
OPEN	125	80	13

CHILDREN SERVICES UNIT	2013 YEAR-END	2014 YTD	2014 AUG
CHILD PROTECTIVE SERVICES:			
# OF NEW REPORTS	1595	1128	98
# OF INDICATED REPORTS	287	273	36
PHYSICAL ABUSE	13	13	3
EMOTIONAL ABUSE	1	3	1
SEXUAL ABUSE	8	1	1
NEGLECT	131	84	13
DOMESTIC VIOLENCE	22	20	5
EDUCATIONAL NEGLECT	51	52	2
# OF UNFOUNDED REPORTS	855	617	117
# OF COURT ORDERED INVESTIGATIONS	37	18	2
FOSTER CARE			
AVG. MONTHLY CASELOAD (TRADITIONAL)	70.25	78.875	76
AVG. MONTHLY CASELOAD (RESIDENTIAL)	13.8666667	14.5	12
PREVENTIVE			
AVG. MONTHLY CASELOAD	99.9166667	152	149
SPECIAL INVESTIGATIONS UNIT			
# REFERRALS RECEIVED	3814	2,488	260
# COMPLAINTS DISMISSED	803	615	84
# ASSIGNED FOR INVESTIGATION	3012	1,873	176
# CASES COMPLETED	2806	1,823	166
# CASES, YEAR END	823	884	884
FRAUD COMPLAINTS AND INVESTIGATIONS:			
# CASES REFERRED	2401	1,442	139
# CASES SUBSTANTIATED	2391	1,497	128
# CASES UNSUBSTANTIATED	0	0	0
COST AVOIDANCE	17974446	\$ 13,334,736	\$ 1,159,398
FRONT END DETECTIONS (FEEDS) (INCLUDES EVR):			
ACCIDENT LIENS	140138	\$133,549	\$1,031
PROPERTY LIENS	130444	\$0	\$0
ESTATE CLAIMS	105848	\$67,160	\$14,515
INSURANCE, MORTGAGES	300	\$0	\$0
RECOUPMENTS	101896	\$50,573	\$5,970
RESTITUTION	33664	\$40,966	\$6,862
RESOURCE UNIT TOTAL:	512290	\$292,248	\$26,379
BURIALS:			
# REQUESTED	141	109	11
# APPROVED	91	73	8
COSTS	241556	\$189,196	\$18,645

Sullivan County Public Health Services

Monthly Report: August 2014

HOME HEALTH CARE:

Certified Home Health Agency

of new patients: 109
of discharges: 123
of home visits made (includes HHA visits) approx. 1737

Maternal Child Health Program

of referrals: 41
of visits made: 118

Car Seat Program and Cribs for Kids Program

of car seat installations: 7
of car seat checks: 0
of cribs and education sessions: 6

Communicable Disease Program

of communicable diseases reported: 163
of STDs reported: 22
of Rabies-related incidents: 38
Rabies Clinics: 1
of animals receiving rabies vaccines: 185
people receiving post exposure prophylaxis for rabies exposure: 3
of HIV Testing: 2

WOMEN, INFANTS & CHILDREN (WIC) PROGRAM:

of WIC participants served: 2,260 (Women: 444 Infants: 403 Children: 953)

CHILDREN WITH SPECIAL HEALTH CARE NEEDS (CSHCN) PROGRAM:

Early Intervention Program

of children in program: 172

Physically Handicapped Children's Program

of children on PHCP: 3
of children in CSHCN program: 3

Long Term Home Health Care Program

of skilled nursing home visits made: 145
of total patients on program: 65
of other home visits made: 1,123
of Personal Emergency Response System: 42

Healthy Families of Sullivan Program

of families on program: 71
of home visits made: 174
of referrals: 37

Immunizations

of immunizations given: 69
of flu clinics: 0

Lead Poisoning Prevention Program

children screened: 71
children with elevated Blood Lead Levels: 0
homes requiring NYSDOH inspection: 0

Bilingual Outreach Worker

visits made: 25
of outreach: 40
Attended all immunization clinics for 8/19