Ruthann Hayden Transportation Director



TEL 845-807-0182 FAX 845-807-0190

COUNTY OF SULLIVAN TRANSPORTATION

SULLIVAN COUNTY GOVERNMENT CENTER
100 NORTH STREET
PO BOX 5012
MONTICELLO, NY 12701

SHOPPING BUS POLICY: June 5, 2023

- Please contact the OFA to reserve or cancel a trip for shopping at 807-0244. A reservation must be made by 12:00 the day before you travel. Shoppers must be ready by 8:00 am for pick up. *Please wait inside an area where the bus will be visible when weather is an issue in case bus is delayed. Everyone will have Two (2) hours to do their shopping. Everyone is to wear seatbelts at all times. Suggested contribution of \$3.00.
- A shopper may bring one clean large garbage bag of cans and bottles.
- There is a limit of eight (8) shopping bags of groceries per ride. The following constitutes one bag: One twelve(12) bottle case of water, one gallon of water (must fit into a bag and be carried), a six(6) pack roll of paper towels or toilet tissue, a five pound (5lb.) bag of dog or cat food, cat litter, or top soil.
- TV's and air conditioners are not permitted on the bus.
- There are no exceptions to the rules. If the permitted shopping bag limit is exceeded, you may be required to obtain another means of transportation.
- Names or initials on the handles of recyclable bags would be greatly appreciated. This helps the drivers match riders with their groceries.
- Drivers cannot enter a residence; drivers will bring groceries to a front entrance.
- Stops for prescription drug pick up and bank activities (deposits/withdrawals) must be quick. No lengthy transactions will be permitted. There is a limit of two (2) stops per person and these stops are within the area of the route you are riding. There are no exceptions.
- Shopping is in Monticello only.
- Throughout the year there may be occasions when pick up times fluctuate slightly. Please keep in mind that at times there may be someone who is not going shopping or there is someone who is going shopping and this will change your time. As a reminder with the warmer weather season, shopper use of the bus will increase, so please be patient.
- Please remember to be courteous to the driver and your fellow passengers.
- We reserve the right to refuse service to shoppers who are rude, threatening or abusive, or visibly impaired by alcohol or drugs.
- If there are transportation concerns, please contact Ruthann Hayden at 807-0182.
- Failure to follow this policy may result in suspension from the bus.