

February 2025 OSO Report

1. Any questions on the partner report that was emailed 1/22/25?

Training in the Trades

- Funded at \$100,000 for 2024 by the Sullivan County Legislature. 2024 an Automotive training was held, and CWD is currently recruiting for a NYS Certified Security Guard training to start December 2nd thru December 12th M-F 9 am to 6pm
- An RFP for training is on the November legislative approval to simplify the Trades programs to include Resolutions, Facilities Use Agreements, MOU's, and Contracts. This will cover things such as CNA, Construction, Welding, Automotive, Culinary, Electrical, etc., to be open ended, with focus on partner collaboration. Approvals to be in place by end of 2024 so in 2025 trainings can be scheduled.

Workforce Innovation Opportunity Act (WIOA)

- The full PY24 allocations has now been received, which resulted in an 11% reduction of WIO funding
- \$100,000 additional funding received from NYSDOL for Adult and Dislocated Worker training and supportive services. This is being focused on On-the-Job trainings for Sullivan County businesses and must be expended by 6/30/24
- An RFP for an "Outreach Strategic Plan" was awarded to Bold Gold Media. The Resolution was passed, Contracts are signed, and a meeting is scheduled for November 20th to start the campaign. This will be over a two-year period.
- WIOA Adult & Dislocated Workers
 - ✓ 51 participants
 - ✓ 1 in training; 3 pending OJT trainings; 5 pending CNA for 2025; others seeking employment, career exploration, certification, resumes, or supportive services
 - ✓ 21 of the participants are Trades recipients that have a mandatory 12 month follow through
- WIOA Youth
 - ✓ 20 participants
 - ✓ 9 active enrollments
 - ✓ 0 in Work Experiences; 4 enrolled in GED classes; 4 unsubsidized employment; 1 pregnant & parenting
 - ✓ Continue to meet monthly with individuals being released from Jail
 - ✓ Attend MLK summit meetings; Care Pillar meetings, and Children's SPOA committee meetings
- NYSCION
 - ✓ Round table & sustainability group monthly meetings are going well with additional businesses coming onboard
 - ✓ National Disability Employment awareness month Event was held @ The Government Center on 10/24/24 to bring awareness to Employers, Participants and the community
 - ✓ The DRC attended NY State Disability Rights Employment Awareness month symposium in Albany
 - ✓ As of October 2024, 178 NYSCION participants have been served by the DRC, 128 are enrolled in NYSCION, 5 active Tickets to Work, and 26 individuals with disabilities gained employment
 - ✓ The DRC sits on three SC Task Force pillars, SALT, SPOA, SC Treatment Court, National Navigator Exchange, and the NYS Coalition to prevent addiction and support recovery in employment. Meetings are held monthly
 - ✓ Neurodiversity training for CWD staff is being review and an RFP for training will be sent out

Temporary Assistance (TA)

- SPCA joined forces with CWD and is now a TA worksite
- The final TA audit meeting was November 14th with OTDA. DSS & CWD are working on the responses that are due by December 27th
- For the month of October there were 7 entries to employment, and 7 individuals in a work experience
- The caseload for October 2024 was 405 with 198 employable cases
- Orientation is every Wednesday at CWD and meetings are held monthly between DSS & CWD. 110 participants were referred to orientation with only 53 attending. Since CWD doesn't have enough funding to keep four employees in TA, one of the employees has been

moved to the WIOA area effective 11/4/224. This person has been trained and will be a backup to TA for future use

- The engagement rate decreased slightly from 40.2% in September to 38.4% in October. The participation rate decreased slightly as well from 18.3% in September to 17.4% in October. Sullivan County is still holding the highest rates in all of New York State
- New 24-ADM-08 was released for SNAP Employment & Training Third-Party Partnerships. DSS & CWD will collaborate to put this in place since the Local Workforce Development Board is responsible in certain areas
- New 24-ADM-11 was released 10/11/24 that eliminates the semi-annual recertification and establishes a standard 12 month certification

Business Services

- Regional Business Services Teams meet quarterly in Orange County, the next meeting is tentatively scheduled for December
- There have been 13 In-house recruitment events held since March 2024, hosting 32 businesses and 166 job seekers. To date there are 23 confirmed hires from these events
- DV Job Corps and the US Military Branches are scheduled for recruitment on 11/19, and 12/17
- CWD provided services to 13 new businesses, and listed 117 jobs for SC businesses for the month of October 2024
- CWD is working with Indeed to sign on for businesses-more to come

Miscellaneous

- CWD has hired a new Junior Accountant to start on December 2nd. In the meantime, Office of Management and Budget is supplying someone part time to fill the void
- Staff were trained on the One Stop Operating System (OSOS) which is run through the NYS Department of Labor and is now rolled out
- A meeting was held with the County HR and the Director is working on a plan to be approved by the County to host Community Work Experiences under our TA Department and working with A4TD to host age 55+ participants in part time work to supplement their income
- CWD assisted 649 participants that came into the Career Center for the month of October 2024. YTD is 5,697
- CWD is currently under a WIOA procurement and financial Audit, with information still being submitted. The audit started September 10th
- CWD is now also under a WIOA program audit which started November 6th
- CWD has been invited to the Drug Court meetings held every Tuesday. The Director and DRC attended the Drug Court graduation on November 12th
- There is a need for financial literacy, cybersecurity, soft skills, budgeting, and so much more for our participants needing to enter the workforce. These topics are being reviewed and looking to be put in place.

2. Review of 2024 County Annual Report-(report attached separately)

3. Review of WIOA Outreach Plan:

A. RFP #24-35 awarded to Bold Gold Media

B. 11/1/24 through 10/31/26

C. To include Adult & Dislocated Worker programs (OJT's also), Youth programs & NYSCION programs (one program at a time)

D. Development of brand story & messaging for CWD programs that ties into our current logo & tag line

E. Development of marketing materials for outreach to SC businesses and public with a training strategy for staff

F. Determine audiences for each program and put an outreach strategy together

G. Execute & Deliver each program



4. Presentation of OJT's (On-the-Job Trainings) (attached separately)

Loreen J. Gebelein, Director & One Stop Operator